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► **To cite this version:**

Eitan Altman, Dieter Fiems. Expected waiting time in symmetric polling systems with correlated vacations. [Research Report] RR-5933, INRIA. 2006. inria-00080484v2

**HAL Id: inria-00080484**

**<https://inria.hal.science/inria-00080484v2>**

Submitted on 20 Jun 2006

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*Expected waiting time in symmetric polling systems  
with correlated vacations*

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**N° 5933**

June 2006

Thème COM



*Rapport  
de recherche*



## Expected waiting time in symmetric polling systems with correlated vacations

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Thème COM — Systèmes communicants  
Projets Maestro

Rapport de recherche n° 5933 — June 2006 — 19 pages

**Abstract:** Polling systems have been extensively studied, and have had many applications. They have often been used for studying wired local areas networks (such as token passing rings) and wireless local area networks (such as bluetooth). In this work we relax one of the main restrictions on the statistical assumptions under which polling systems have been analyzed. Namely, we allow correlation between walking times. We consider (i) the gated regime where a gate closes whenever the server arrives at a queue. He then serves at that queue all customers who were present when the gate closes. (ii) the exhaustive service in which the server remains at a queue till it empties.

Our analysis is based on stochastic recursive equations related to branching processes with migration with a random environment. In addition to our derivation of expected waiting times for polling systems with correlated vacations, we set the foundations for computing second order statistics of the general multi-dimensional stochastic recursions.

**Key-words:** Branching processes, Polling Systems, Correlations, Second moments, Stochastic recursive equations.

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# Temps d'attente dans les systèmes de polling symétriques avec vacances corrélées

**Résumé :** Les systèmes de polling ont été beaucoup étudiés dans le passé et plusieurs applications ont été développées. Souvent, ces systèmes sont utilisés pour étudier les réseaux locaux fixes (comme le réseau en anneau à jeton) et mobiles (comme le réseau bluetooth). Dans ce travail, on relâche une des restrictions importantes sous laquelle les systèmes de polling sont analysés: nous permettons les temps du déplacement du serveur d'être corrélés. On considère (i) les systèmes de type "gated": une porte se ferme quand le serveur arrive à la file d'attente et le serveur ne sert que les clients qui sont présents quand la porte se ferme; (ii) les systèmes exhaustifs: le serveur quitte une file d'attente quand il ne reste plus de clients dans cette file d'attente.

Notre analyse se base sur la théorie des équations récursives aléatoires liées aux processus de brachement avec migration dans un environnement aléatoire. Nous calculons l'espérance des temps d'attente pour les systèmes de polling et nous fournissons les fondations pour le calcul des statistiques du second ordre des récursions aléatoires multidimensionnelles.

**Mots-clés :** Processus de brachement, Système de polling, Corrélation, deuxième moment, Equations stochastiques récursives.

# 1 Introduction

Polling systems have been studied extensively over the last 20 years, and found many applications in various areas of performance evaluation. They have often been used for studying wired local areas networks such as token passing rings [1] and wireless local area networks such as bluetooth [2]. They have also been useful for analyzing access to a disk. Polling systems are one of the few multidimensional queueing systems for which explicit solutions for the expected waiting times has been available. The reader is referred to Takagi's monograph and its supplement [3, 4] for analytical results and to Yechiali [5] and Lévy and Sidi [6] for surveys on applications.

In this paper we relax one of the main restrictions on the statistical assumptions under which polling systems have been analyzed. Namely, we allow correlation between walking times. As an example of systems that may have such correlation, consider a wireless LAN where an access point (the "server") polls mobiles according to some order. Assume that there is some signaling traffic between the access point and a mobile that is going to be polled, for example in order to receive the information of how many packets are awaiting for an uplink transmission from the mobile to the access point. (The signaling is thus used for reservations of the number of slots needed in order to transfer the packets present at the mobile.) Further signaling could be used at the end of a polling period of a mobile. Assume that the access point is aware of the radio channel state to each mobile and that the transmission rate of the signaling traffic is a function of the channel state. The duration of signaling could be modeled as part of the "vacations" that the server takes between periods of service of two consecutive mobiles. In this example there can be correlation between the radio conditions of a polled mobile and the radio condition of the next mobile to be polled (this is a spatial correlation). Further correlation can be due to the fact that switching time to a mobile and switching from the same mobile (after its packets have been received) are likely to occur under similar radio conditions (temporal correlation).

We consider in this paper gated and exhaustive polling systems, i.e. systems in which the server remains with a queue until all customers are served that were present upon arrival of the server at the queue (gated) or until there are no more customers in the queue (exhaustive). In terms of our example of an access point that polls mobiles, the gated model is natural since the access point's information on the number of packets to expect from a mobile is based on the reservation signaling from that mobile that occurs just before transmission from the mobile starts.

Our analysis is based on stochastic recursive equations [7, 8, 9] of a form that is related to branching processes with migration in a random environment. Branching processes find their origins in the work of Bienaymé [10] and Galton and Watson [11]. The first asymptotic result in the theory of branching processes was obtained by Kolmogorov in [12]. The first reference on branching with migration is [13]. Multi-type branching processes in a varying environment without migration has been studied in [14]. Overviews on branching processes can be found in [15, 16].

There is a close connection between branching processes and polling systems. Already Resing [17] demonstrated the fact that the number of customers at polling instants can be described as a discrete multi-type branching processes with migration. A similar branching structure with a continuous state space was shown to describe the so called "station times" of polling systems. A station time is the time spent at the various queues including the walking time to the next queue. This structure was used to compute the expected waiting times of polling systems with up to two queues [18] by reducing the state evolution to a one-dimensional branching process. However, this approach did not extend to more than two queues. The basic obstacle in extending the analysis to a polling system with more than two queues has been that expected waiting times require to derive second order properties of the stochastic recursive equations.

We compute in this paper the second moment and correlation in multi-type branching processes with a stationary ergodic migration process. Our framework has its origin in [19], which has studied a general form of stochastic recursive equations that applies in particular to the model in this paper. In our present contribution we make use of those results to derive the two first moments of multi-type branching processes with stationary ergodic migration. The second moment results we obtain here allow us to compute the expected waiting times in a polling system with any number of queues.

The contribution of this paper is thus not only in analyzing polling systems with correlated vacations but also in setting the foundations for computing second order statistics of the stochastic recursions. We finally mention that other applications of branching processes to queueing systems are infinite server queues [20] and processor sharing queues [21, 22].

The remainder of this contribution is organized as follows. In the next section we present the continuous state branching model with stationary ergodic migration, for which we obtain the first two moments in stationary regime. Some background for this section is delayed to the Appendix. We apply these results to a symmetric polling system with the gated regime in Section 3 and with an exhaustive regime in Section 4. Finally, conclusions are drawn in Section 5.

## 2 Branching model: two first moments

Our starting point is the following stochastic recursive equation,

$$Y_{n+1} = A_n(Y_n) + B_n. \quad (1)$$

Here, the series  $\{A_n\}$  constitutes a series of independent and identically distributed (i.i.d.) non-negative Additive Lévy processes taking values in  $\mathbb{R}_+^m$  whereas the series  $\{B_n\}$  is a stationary ergodic series of  $m$ -dimensional column vectors whose entries take values in the nonnegative reals  $\mathbb{R}^+$ . The reader is referred to the appendix for the definition of additive Lévy processes. Further, the process  $\{B_n\}$  is assumed to be independent of the process  $\{A_n\}$ .

Although the stochastic recursive equation (1) is not linear, it is linear in expectation. That is,

$$\mathbb{E}[A_n(y)] = \mathcal{A}y, \quad (2)$$

for some matrix  $\mathcal{A}$ . The latter matrix is defined in the Appendix, see expression (38). Moreover, we have for  $j > 1$  by Wald's equality,

$$\mathbb{E} \left[ \left( \bigotimes_{i=1}^j A_j \right) (y) \right] = \mathcal{A}^j y. \quad (3)$$

Here we understand  $\bigotimes_{i=n}^k A_i(x) = x$  whenever  $k < n$ , and  $\bigotimes_{i=n}^k A_i(x) = A_k(A_{k-1}(\dots(A_n(x))))$  whenever  $k > n$ .

Before we proceed, we also introduce some notation for the characteristics of the process  $B_k$ . Let  $\mathcal{B}(k)$  be the matrix  $\mathbb{E}[B_0(B_k)^T]$ , where  $k$  is an integer and let  $\hat{\mathcal{B}}(k)$  be defined as  $\mathcal{B}(k) - \mathbb{E}[B_0]\mathbb{E}[B_0]^T$ . Notice that in particular  $\hat{\mathcal{B}}(0)$  equals the covariance matrix  $\text{cov}[B_0]$  of the vector  $B_0$ .

We now focus on the moments of the stationary solution  $Y_n^*$ . In the following Theorem, we obtain expressions for the mean vector and covariance matrix of the stationary solution.

**Theorem 1.** *Consider the stochastic recursive equation (1) where  $A_n$  are i.i.d. additive Lévy processes and independent of the sequence  $B_n$ , assumed to be stationary ergodic. Assume that all eigenvalues of  $\mathcal{A}$  are within the unit disk and that the elements of  $B_0$  have finite second order moments. Then,*

(i) *the first moment of  $Y_0$  under the stationary regime is given by*

$$\mathbb{E}[Y_0] = (\mathcal{I} - \mathcal{A})^{-1} \mathbb{E}[B_0], \quad (4)$$

*where  $\mathcal{I}$  denotes the unity matrix.*

(ii) in the stationary regime,  $\text{cov}(Y_0)$  is given as the unique solution of the following set of linear equations:

$$\text{cov}[Y_0] = \sum_{j=1}^m \mathbb{E}[Y_0^j] \Gamma^{(j)} + \mathcal{A} \text{cov}[Y_0] \mathcal{A}^T + \text{cov}[B_0] + \sum_{j=1}^{\infty} \mathcal{A}^j \hat{\mathcal{B}}(j) + (\mathcal{A}^j \hat{\mathcal{B}}(j))^T, \quad (5)$$

where  $\mathbb{E}[Y_0^j]$  denotes the  $j$ th element of the vector  $\mathbb{E}[Y_0]$  and the matrices  $\Gamma^{(j)}$  are defined in the Appendix.

*Proof.* Taking expectation in (1) we have in steady state,

$$\mathbb{E}[Y_0] = \mathcal{A} \mathbb{E}[Y_0] + \mathbb{E}[B_0],$$

and we immediately obtain (4) since the fact that the eigenvalues of  $\mathcal{A}$  are within the unit disk implies that  $(\mathcal{I} - \mathcal{A})$  is a non-singular matrix.

Further, multiplying both sides of (1) by their transpose, taking expectation and using the stationarity yields,

$$\mathbb{E}[Y_0 Y_0^T] = \mathbb{E}[A_0(Y_0) A_0^T(Y_0)] + \mathbb{E}[B_0 B_0^T] + \mathbb{E}[A_0(Y_0) B_0^T] + \mathbb{E}[B_0 A_0^T(Y_0)].$$

The covariance matrix  $\text{cov}[Y_0]$  therefore equals,

$$\begin{aligned} \text{cov}[Y_0] &= \text{cov}[A_0(Y_0)] + \text{cov}[B_0] + \mathbb{E} \left[ A_0(Y_0) B_0^T \right] \\ &\quad - \mathcal{A} \mathbb{E}[Y_0] \mathbb{E}[B_0]^T + \mathbb{E} \left[ B_0 A_0(Y_0)^T \right] - \mathbb{E}[B_0] (\mathcal{A} \mathbb{E}[Y_0])^T. \end{aligned} \quad (6)$$

In view of property (40) of Additive Lévy processes, we further find,

$$\text{cov}[A_0(Y_0)] = \sum_{j=1}^m \mathbb{E}[Y_0^j] \Gamma^{(j)} + \mathcal{A} \text{cov}[Y_0] \mathcal{A}^T. \quad (7)$$

The stationary solution of the recursive equation (1) is distributed as the right hand side of expression (44) of Theorem 5 in the appendix. Therefore we find,

$$\begin{aligned} \mathbb{E}[Y_0 B_0^T] &= \sum_{j=0}^{\infty} \mathbb{E} \left\{ \bigotimes_{i=-j}^{-1} A_{-j,i}(B_{-j-1}) B_0^T \right\} \\ &= \sum_{j=0}^{\infty} \mathbb{E} \left( \mathbb{E} \left\{ \bigotimes_{i=-j}^{-1} A_{-j,i}(B_{-j-1}) B_0^T \right\} \middle| \mathbf{B}_0^- \right) \\ &= \sum_{j=0}^{\infty} \mathbb{E} \left( \mathcal{A}^j B_{-j-1} B_0^T \right) = \sum_{j=0}^{\infty} \mathcal{A}^j \mathcal{B}(j+1), \end{aligned} \quad (8)$$

with  $\mathbf{B}_0^- := (B_0, B_{-1}, B_{-2}, \dots)$ . Notice that the sums in the last line are finite since the finiteness of the second moments of the elements of  $B_0$  implies that  $\mathcal{B}(j)$  is uniformly bounded and since all eigenvalues of  $\mathcal{A}$  are within the unit disk. Finally, in view of the former expression, we compute,

$$\mathbb{E}[A_0(Y_0) B_0^T] = \mathbb{E} \left[ \mathbb{E} \left[ A_0(Y_0) B_0^T \middle| Y_0, B_0 \right] \right] = \mathcal{A} \mathbb{E} \left[ Y_0 B_0^T \right] = \sum_{j=1}^{\infty} \mathcal{A}^j \mathcal{B}(j),$$



or equivalently,

$$\begin{aligned}
\mathbb{E}[A_0(Y_0)B_0^T] &= \sum_{j=1}^{\infty} \mathcal{A}^j \hat{\mathcal{B}}(j) + \sum_{j=1}^{\infty} \mathcal{A}^j \mathbb{E}[B_0] \mathbb{E}[B_0]^T \\
&= \sum_{j=1}^{\infty} \mathcal{A}^j \hat{\mathcal{B}}(j) + \mathcal{A}(\mathcal{I} - \mathcal{A})^{-1} \mathbb{E}[B_0]^T \\
&= \sum_{j=1}^{\infty} \mathcal{A}^j \hat{\mathcal{B}}(j) + \mathcal{A} \mathbb{E}[Y_0] \mathbb{E}[B_0]^T. \tag{9}
\end{aligned}$$

Substitution of expressions (7) and (9) into expression (6) then yields (5).

Next, we show uniqueness. Let  $Z_1$  and  $Z_2$  be two solutions of (6) and define  $Z = Z_1 - Z_2$ . Then  $Z$  satisfies  $Z = \mathcal{A}^T Z \mathcal{A}$ . Iterating the former expression we obtain,

$$Z = \lim_{n \rightarrow \infty} \mathcal{A}^n Z (\mathcal{A}^T)^n = 0$$

where the last equality follows from the fact that all the eigenvalues of  $\mathcal{A}$  are within the unit disk. This implies the uniqueness of the solution for (6).  $\square$

### 3 Symmetric gated polling systems

We now consider a polling system with a gated service discipline and with correlated walking times. The server polls  $m$  queues and the workload arrival processes into the different queues are modeled by means of independent subordinators, distributed as some (generic) subordinator  $\rho(t)$ ,  $t \in \mathbb{R}_+$ . For further use, let  $\bar{\rho} = \mathbb{E}[\rho(1)]$  and  $\sigma^2 = \text{var}[\rho(1)]$  denote the mean and variance of  $\rho(1)$ . Also, the Itô decomposition states that a subordinator decomposes into a Poisson process and a constant flow. Let  $\lambda$  and  $r$  denote the Poisson arrival intensity and the flow rate respectively and let  $p_1$  and  $p_2$  denote the first two moments of the Poisson jumps. Notice that  $\bar{\rho} = r + \lambda p_1$ . The walking times are assumed to constitute a stationary ergodic series  $\{V_n\}$  of nonnegative random variables and the average walking time is denoted by  $v = \mathbb{E}[V_0]$ . For further use, let  $\mathcal{V}(j) = \mathbb{E}[V_0 V_j]$  for some integer  $j$  and let  $\hat{\mathcal{V}}(j) = \mathbb{E}[V_0 V_j] - v^2$ . Notice that  $\hat{\mathcal{V}}(0)$  equals the variance  $\text{var}[V_0]$  of the random variable  $V_0$ .

#### 3.1 Sample path modeling as a stochastic recursive equation

There are  $m$  queues visited by the server in a cyclic way:  $1, 2, \dots, m-1, m, 1, 2, \dots$ . The  $n$ th queue that is visited is thus queue  $k = ((n-1) \bmod m) + 1$ . When the server has completed all work it found upon arrival at the  $n$ th queue ( $n = 0, 1, 2, \dots, m, m+1, \dots$ ) that it visits, the server requires a walking time  $V_n$  (during which it idles) to move to the next queue.

Let  $I(n)$  denote the queue visited at the  $n$ th polling instant and let  $S(n)$  denote the time at which the server arrives at the  $n$ th queue (which we call the  $n$ th polling instant). Let,

$$Y_n^i := S(n) - S(n-i), \quad (i = 1, 2, \dots, m).$$

It is the time between the  $(n-i)$ th and the  $n$ th polling instant. The workload arrival process at queue  $i$  is described by a Lévy process  $\rho^i(t)$  with time parameter  $t \in \mathbb{R}_+$ , which is distributed as  $\rho(t)$ . Let  $\rho_n^i$  be i.i.d. copies of  $\rho^i$ ,  $n = 1, 2, 3, \dots$ . We can then describe the dynamics of the gated polling system through the following set of equations:

$$\begin{aligned}
Y_{n+1}^1 &= S(n+1) - S(n) = \rho_n^m(Y_n^m) + V_n, \\
Y_{n+1}^2 &= S(n+1) - S(n-1) = Y_n^1 + \rho_n^m(Y_n^m) + V_n, \\
Y_{n+1}^3 &= S(n+1) - S(n-2) = Y_n^2 + \rho_n^m(Y_n^m) + V_n, \\
&\vdots \\
Y_{n+1}^m &= S(n+1) - S(n-m+1) = Y_n^{m-1} + \rho_n^m(Y_n^m) + V_n.
\end{aligned} \tag{10}$$

Equation (10) states that the time between  $S(n)$  and  $S(n+1)$  is the sum of the busy period at queue  $I(n)$  plus the  $n$ th vacation time, where the busy period consists of the workload that arrived at queue  $I(n)$  during the  $n$ th cycle. We here implicitly used the independent increments property of the workload arrival processes.

In vector notation we have

$$Y_{n+1} = A_n(Y_n) + B_n,$$

with

$$B_n = V_n \cdot (1, 1, \dots, 1)^T \quad \text{and} \quad A_n(y) = A_n^{(1)}(y_1) + \dots + A_n^{(m)}(y_m), \quad (11)$$

for  $y = (y_1, \dots, y_m)^T \in \mathbb{R}_+^m$ , and with

$$\begin{aligned} A_n^{(1)}(t) &= (0, t, 0, 0, \dots, 0)^T, \\ A_n^{(2)}(t) &= (0, 0, t, 0, \dots, 0)^T, \\ &\vdots \\ A_n^{(m-1)}(t) &= (0, 0, 0, \dots, 0, t)^T, \\ A_n^{(m)}(t) &= \rho_n^m(t)(1, 1, \dots, 1)^T, \end{aligned} \quad (12)$$

for  $t \in \mathbb{R}_+$ .

$Y_n$  can be viewed as the state variables of a Markov chain in the special case that the series  $\{B_n\}$  is i.i.d. too. Different state variables have been used before in this Markovian case. Takagi [23] uses the "buffer occupancy" approach where the state is the number of customers at each queue at polling instants. Another well known alternative is the use of station times as states, where a station time is the time spent at a station plus the walking time from that station to the next one. The advantage in our choice of state vector is that one of its component equals to the cycle time (see further), whose first two moments, as we shall see, are precisely what we need for computing the expected waiting time.

Finally, notice that the processes  $A_n$  are Additive Lévy processes and that the series  $B_n$  is a stationary ergodic series in  $\mathbb{R}_+^m$  which implies that we can use the framework developed in the preceding section.

### 3.2 First and second moment

In accordance with the definition of the matrix  $\mathcal{A}$  (see Appendix) and from equation (12) it follows that,

$$\mathcal{A} = \begin{pmatrix} 0 & 0 & 0 & 0 & \dots & 0 & \bar{\rho} \\ 1 & 0 & 0 & 0 & \dots & 0 & \bar{\rho} \\ 0 & 1 & 0 & 0 & \dots & 0 & \bar{\rho} \\ 0 & 0 & 1 & 0 & \dots & 0 & \bar{\rho} \\ \vdots & \vdots & \vdots & \ddots & \vdots & \vdots & \vdots \\ 0 & 0 & 0 & 0 & \dots & 0 & \bar{\rho} \\ 0 & 0 & 0 & 0 & \dots & 1 & \bar{\rho} \end{pmatrix}. \quad (13)$$

We shall sometimes use the notation  $\mathcal{A}(\bar{\rho})$  to stress the dependence on  $\bar{\rho}$ . The latter matrix then satisfies the following theorem.

**Theorem 2.** *A sufficient and necessary condition for all eigenvalues of  $\mathcal{A}$  to be in the interior of the unit circle is*

$$\bar{\rho} < \frac{1}{m}.$$

*Proof.*  $\mathcal{A}$  is known as the *Companion matrix*, for which the eigenvalues are given as the  $m$  roots of the polynomial equation,

$$P_m(z) = z^m - \bar{\rho}(1 + z + \dots + z^{m-1}) = 0, \quad (14)$$

see Horn and Johnson [24, pp. 146-147]. Choose some  $z$  with  $|z| \geq 1$ . Then

$$|P_m(z)| \geq |z|^m - \bar{\rho} \sum_{i=0}^{m-1} |z|^i > 0.$$

We conclude that  $\bar{\rho} < \frac{1}{m}$  is a sufficient condition for all eigenvalues of  $\mathcal{A}$  to be in the interior of the unit circle.

If  $\bar{\rho} \geq 1/m$  then at least one of the eigenvalues of  $\mathcal{A}$  is not within the interior of the unit disk. To see that, we note that the matrix  $\kappa = \mathcal{A}(1/m)$  is the transposed of a stochastic matrix and therefore has an eigenvalue of 1. For  $\bar{\rho} \geq 1/m$ , each entry of  $\mathcal{A}(\bar{\rho})$  is greater than or equal to the corresponding entry of  $\kappa$ . We can then apply Theorem 8.4.5 of Horn and Johnson [24] to conclude that  $\mathcal{A}(\bar{\rho})$  has an eigenvalue not contained in the interior of the unit disk. This establishes the necessity of the condition.  $\square$

We conclude that the conditions of Theorem 1 hold if and only if  $\bar{\rho} < 1/m$ . The steady state expectation of  $Y_0$  is then given by,

$$\mathbb{E}[Y_0] = (\mathcal{I} - \mathcal{A})^{-1} \mathbb{E}[B_0] = \frac{v}{1 - m\bar{\rho}} \cdot (1, 2, 3, \dots, m)^T.$$

Recall that the covariance matrix of  $A(y)$  is given by  $\text{cov}[A(y)] = \sum_{j=1}^m y_j \Gamma^{(j)}$ , where  $\Gamma^{(j)}$  is the corresponding covariance matrix of  $A^{(j)}(1)$  and where  $y_j$  denotes the  $j$ th element of the vector  $y$  (see Appendix). From (12) one finds that for all  $j \neq m$ ,  $\Gamma^{(j)}$  is an  $m \times m$  matrix whose elements are all zero. Indeed, this follows from,

$$\mathbb{E}[A^{(j)}(1) \cdot (A^{(j)}(1))^T] = \text{diag}(0, 0, \dots, 1, \dots, 0) = \mathbb{E}[A^{(j)}(1)] \cdot \mathbb{E}[(A^{(j)}(1))^T],$$

where the 1 in the diagonal matrix is in position  $j + 1$ . It remains to compute  $\Gamma^{(m)}$ . Clearly, from (12) we find,  $A_n^{(m)}(1) = \rho_n^m(1) \cdot (1, 1, \dots, 1)^T$  and therefore,

$$\Gamma^{(m)} = \sigma^2 \mathcal{E},$$

where  $\mathcal{E}$  denotes an  $m \times m$  matrix with all elements equal to 1. Further, in view of equation (11), we find,

$$\text{cov}[B_0] = \hat{\mathcal{V}}(0) \cdot \mathcal{E}, \quad \mathcal{B}(j) = \mathcal{V}(j) \cdot \mathcal{E}, \quad \hat{\mathcal{B}}(j) = \hat{\mathcal{V}}(j) \cdot \mathcal{E}.$$

Hence, (5) simplifies to

$$\text{cov}[Y_0] = \frac{mv\sigma^2}{1 - m\bar{\rho}} \mathcal{E} + \mathcal{A} \text{cov}[Y_0] \mathcal{A}^T + \hat{\mathcal{V}}(0) \mathcal{E} + \sum_{j=1}^{\infty} \hat{\mathcal{V}}(j) [\mathcal{A}^j \mathcal{E} + (\mathcal{A}^j \mathcal{E})^T]. \quad (15)$$

We conclude that the covariance of  $Y_0$  in stationary regime is given by the unique solution of (15).

### 3.3 Performance measures

We now find expressions for various performance measures of the polling system under consideration.

**Cycle time and busy time.** Let the cycle time be defined as the time between consecutive visits of the server to a queue. In particular, let the  $n$ th cycle time be defined as,

$$C_n = S(n + m) - S(n).$$

$C_n$  is thus the time between the arrival of the server at the  $n$ th queue that it visits, until the next time it arrives at that queue. Clearly, we have  $C_n = Y_n^m$  and therefore,

$$\mathbb{E}[C_0] = \mathbb{E}[Y_0^m] = \frac{mv}{1 - m\bar{\rho}}, \quad \text{var}[C_0] = \text{var}[Y_0^m], \quad \mathbb{E}[C_0^2] = \text{var}[Y_0^m] + \mathbb{E}[Y_0^m]^2$$

with  $\text{var}[Y_0]$  the bottom right element of the matrix  $\text{cov}[Y_0]$ .

Let the  $n$ th busy time  $G_n$  be defined as the part of the  $n$ th cycle time during which the server attends the  $n$ th queue. The gated polling policy implies that the length of the  $n$ th busy time equals the time to serve the amount of work that arrived in the queue during cycle  $C_{n-m}$ . That is,

$$G_n = \rho(C_{n-m}).$$

Therefore, we find,

$$\text{E}[G_0] = \bar{\rho} \text{E}[C_0], \quad \text{var}[G_0] = \sigma^2 \text{E}[C_0] + \bar{\rho}^2 \text{var}[C_0], \quad \text{E}[G_0^2] = \sigma^2 \text{E}[C_0] + \bar{\rho}^2 \text{E}[C_0^2].$$

**Workload.** Let the workload of a queue at a point in time be defined as the amount of time it takes the server to empty the queue under the assumption that there arrives no new work and under the assumption that the server remains with the queue. At any point in time, one may decompose the workload into two components: (i) the workload in front of the gate which will be served during the next cycle and (ii) the workload after the gate which is served during the current cycle.

The expected workload in front of the gate at a queue grows from 0 linearly in time (see equation (36)) during the cycle. The average time since the start of the ongoing cycle from the vantage point of a random point in time is given by (see a.o. [25]),

$$\text{E}[C_p] = \frac{\text{E}[C_0^2]}{2 \text{E}[C_0]}.$$

Thus, the expected stationary average workload in front of the gate  $\text{E}[U_f]$  is given by,

$$\text{E}[U_f] = \bar{\rho} \text{E}[C_p] = \bar{\rho} \frac{\text{E}[C_0^2]}{2 \text{E}[C_0]}.$$

The expected workload after the gate diminishes linearly in time during the busy period and equals 0 during the vacation time. The time until the end of the ongoing busy period (the residual busy period) as seen from the vantage point of a random point in time during a busy period is given by (see a.o. [25]),

$$\text{E}[G_r] = \frac{\text{E}[G_0^2]}{2 \text{E}[G_0]}.$$

Since a random point in time is part of the busy period with probability  $\bar{\rho}$ , we find that the expected stationary average workload after the gate  $\text{E}[U_a]$  is given by,

$$\text{E}[U_a] = \bar{\rho}^2 \frac{\text{E}[G_0^2]}{2 \text{E}[G_0]}.$$

The total expected workload in the queue therefore equals,

$$\text{E}[U] = \text{E}[U_f] + \text{E}[U_a] = \bar{\rho} \frac{(\bar{\rho}^2 + 1) \text{E}[C_0^2] + \sigma^2 \text{E}[C_0]}{2 \text{E}[C_0]}.$$

**Virtual waiting time.** Since the arrival process is described in terms of work streams and not in terms of customer arrival instants, one cannot consider customer waiting times. We may however consider the “virtual” waiting time of an infinitely small amount of work – a virtual customer – that arrives in the system. That is, let virtual waiting time be defined as the amount of time that it takes to empty the queue upon arrival of a (virtual) customer, given that there are no future arrivals.

The waiting time of a tagged virtual customer can be decomposed into the following three terms: (i) the expectation of the residual cycle time  $C_r$  upon arrival, (ii) the time to serve all the workload in front of the gate present at the queue upon arrival, i.e. the workload that arrived since

the cycle began; the later duration is denoted by  $C_p$ , and (iii) the amount of work that arrives at the same epoch but before the tagged infinitesimal amount.

Since a random infinitesimal amount of work arrives at a random point in time, we have (see a.o. Baccelli and Brémaud [25]),

$$E[C_r] = E[C_p] = \frac{E[C_0^2]}{2E[C_0]}.$$

By (36) and since the workload arrival process has independent increments, the expectation of the second term above equals  $\bar{\rho}E[C_p]$ . Further, an infinitesimal amount of work is part of a Poisson jump with probability  $\lambda p_1/(r + \lambda p_1)$ . If this is the case, the average amount of work that arrives before the tagged amount of work equals  $p_2/2p_1$  (see [25]) and therefore the expected amount of work that arrives at the same epoch but before a tagged virtual customer equals,

$$E[U_j] = \frac{\lambda p_2}{2(r + \lambda p_1)}. \quad (16)$$

We conclude that the average waiting time is given by,

$$E[W] = \frac{E[(C_0)^2]}{2E[C_0]}(1 + \bar{\rho}) + \frac{\lambda p_2}{2(r + \lambda p_1)}.$$

## 4 Symmetric exhaustive polling systems

We now consider the exhaustive polling system: the server remains with the same queue as long as there is work in this queue. More precisely, the server remains with the queue as long as there is a sufficient amount of work such that the server can operate at full capacity. That is, it is possible that the server stops serving a queue when there is a steady stream of arriving work with a rate smaller than the service rate.

Regarding the arrival processes and walking times, we make the same assumptions as in the preceding section. We also continue using the notation introduced there.

### 4.1 Completion periods

Let the notion of a completion period correspond to the time that it takes the server to completely empty a queue and let  $\theta(y)$  denote the completion time given that the amount of work at the start of the completion time ( $t = 0$ ) equals  $y$ . Further, let  $\rho(t)$  denote the amount of work that has arrived in the queue up to time  $t$ . One may then express  $\theta(y)$  in terms of  $\rho(t)$  as follows,

$$\theta(y) = \inf\{t \geq 0 : y + \rho(t) - t \leq 0\}. \quad (17)$$

In particular, let  $\rho(t)$  denote a subordinator. The following theorem then allows us to retrieve various characteristics of the process  $\theta(t)$ . Notice that the Laplace exponent  $\phi(\cdot)$  and the Lévy exponent  $\psi(\cdot)$  of a subordinator (see Appendix) relate as  $\phi(\zeta) = -\psi(-i\zeta)$ .

**Theorem 3.** *Let  $\rho(t)$  denote a subordinator with drift smaller than 1 and with Laplace exponent  $\phi(\zeta)$ . Further, let  $\kappa(0)$  denote the largest solution of  $\kappa(0) = \phi(\kappa(0))$ . Then, the process  $\theta(y)$  (as defined in expression (17)) is a subordinator killed at a rate  $\kappa(0)$ . Its Laplace exponent  $\kappa(\zeta): [0, \infty) \rightarrow [\kappa(0), \infty)$  is the unique solution of the functional equation  $\kappa(\zeta) - \phi(\kappa(\zeta)) = \zeta$ .*

*Proof.* Since  $\rho(t)$  is a subordinator with drift smaller than 1,  $\rho(t) - t$  can be decomposed into a subordinator with zero drift and a strictly negative drift. Further, the Itô decomposition of subordinators and the right continuity of the sample paths shows that this process crosses levels whenever it reaches levels from above for every sample path. The stated results then immediately follow from proposition 2.1 of [26].  $\square$

By means of Hölders inequality, one finds for  $\zeta_1, \zeta_2 \in [0, \infty)$ ,

$$e^{\phi\left(\frac{\zeta_1+\zeta_2}{2}\right)} = \mathbb{E} \left[ \left( e^{\frac{\zeta_1}{2}\theta(1)} \right) \left( e^{\frac{\zeta_2}{2}\theta(1)} \right) \right] \leq \mathbb{E} \left[ e^{\zeta_1\theta(1)} \right]^{1/2} \mathbb{E} \left[ e^{\zeta_2\theta(1)} \right]^{1/2} = e^{\frac{\phi(\zeta_1)+\phi(\zeta_2)}{2}}$$

with equality if and only if  $\zeta_1 = \zeta_2$ . This then implies the strict convexity of the function  $\zeta - \phi(\zeta)$  on  $[0, \infty)$ . Therefore the killing rate is strictly positive if and only if the derivative  $1 - \phi'(0)$  is strictly negative. In other words, the subordinator  $\theta(y)$  is never killed whenever  $\mathbb{E}[\rho(1)] = \bar{\rho} \leq 1$ . Moreover, for  $\bar{\rho} < 1$ , the average completion time  $\mathbb{E}[\theta(1)]$  and the corresponding variance  $\text{var}[\theta(1)]$  are given by,

$$\mathbb{E}[\theta(1)] = \bar{\theta} = \frac{1}{1 - \bar{\rho}}, \quad (18)$$

$$\text{var}[\theta(1)] = \frac{\sigma^2}{(1 - \bar{\rho})^3} \quad (19)$$

which immediately follows from differentiation of the functional equation  $\kappa(\zeta) - \phi(\kappa(\zeta)) = \zeta$ .

## 4.2 Sample path modeling as a stochastic recursive equation

The former characterization of the completion times now allows us to follow an approach similar to the one that was used for the symmetric gated polling system with correlated vacations. Let  $m$  denote the number of queues (say queue 1 to queue  $m$ ) visited by the server in a cyclic way. Further, the  $n$ th queue that is visited by the server is assumed to be queue  $k = ((n-1) \bmod m) + 1$  and  $V_n$  denotes the walking time that the server takes after serving this queue.

Let  $S(n)$  denote the time that the server leaves the  $n$ th queue and let  $Y_n^i$  denote,

$$Y_n^i = S(n) - S(n-i), \quad (i = 1, 2, \dots, m).$$

That is,  $Y_n^i$  is the time between the instants where the server leaves the  $(n-i)$ th and  $n$ th queue. The workload at queue  $i$  is described by a subordinator  $\rho^i(t)$  with parameter  $t \in \mathbb{R}_+$  and which is distributed as  $\rho(t)$ . Let  $\rho_n^i$  and  $\hat{\rho}_n^i$  denote series of independent copies of  $\rho^i$ ,  $n = 1, 2, 3, \dots$ . Similar, let  $\theta^i(y)$  denote the completion process corresponding to  $\rho^i(t)$  and let  $\theta_n^i$  and  $\hat{\theta}_n^i$  denote independent copies of  $\theta^i$ ,  $n = 1, 2, 3, \dots$ . The dynamics of the exhaustive polling system are then described by the following set of  $m-1$  equations,

$$\begin{aligned} Y_{n+1}^1 &= S(n+1) - S(n) = V_n + \theta_n^{m-1}(\rho_n^{m-1}(Y_n^{m-1})) + \hat{\theta}_n^{m-1}(\hat{\rho}_n^{m-1}(V_n)) \\ Y_{n+1}^2 &= S(n+1) - S(n-1) = Y_n^1 + V_n + \theta_n^{m-1}(\rho_n^{m-1}(Y_n^{m-1})) + \hat{\theta}_n^{m-1}(\hat{\rho}_n^{m-1}(V_n)) \\ Y_{n+1}^3 &= S(n+1) - S(n-2) = Y_n^2 + V_n + \theta_n^{m-1}(\rho_n^{m-1}(Y_n^{m-1})) + \hat{\theta}_n^{m-1}(\hat{\rho}_n^{m-1}(V_n)) \\ &\vdots \\ Y_{n+1}^{m-1} &= S(n+1) - S(n-m+2) = Y_n^{m-2} + V_n + \theta_n^{m-1}(\rho_n^{m-1}(Y_n^{m-1})) + \hat{\theta}_n^{m-1}(\hat{\rho}_n^{m-1}(V_n)) \end{aligned} \quad (20)$$

The former equations follow from the fact that at the beginning of the service period of the  $n$ th queue, the polling station finds all work in the queue that arrived since the last service period ( $\rho_n^{m-1}(Y_n^{m-1} + V_n)$ ). The corresponding completion period then corresponds to the time it takes to reduce the queue size to zero. The independent increments property finally leads to the former expressions.

The set of equations (20) can then be written in vector notation as follows,

$$Y_{n+1} = A_n(Y_n) + B_n.$$

Here  $B_n$  denotes the following vector of size  $m-1$ :

$$B_n = \gamma_n^m(V_n) \cdot (1, 1, \dots, 1)^T, \quad (21)$$

with,

$$\gamma_n^m(x) = x + \hat{\theta}_n^{m-1}(\hat{\rho}_n^{m-1}(x)).$$

Notice that the processes  $\gamma_n^m$  are subordinators for all  $m, n$  since composition and summation of subordinators yields subordinators. Further, the processes  $A_n$  can be decomposed as,

$$A_n(y) = A_n^{(1)}(y^1) + \dots + A_n^{(m-1)}(y^{m-1}), \quad (22)$$

for  $y = (y^1, \dots, y^{m-1})^T \in \mathbb{R}_+^{m-1}$  with,

$$\begin{aligned} A_n^{(1)} &= (0, t, 0, 0, \dots, 0, 0)^T \\ A_n^{(2)} &= (0, 0, t, 0, \dots, 0, 0)^T \\ &\vdots \\ A_n^{(m-2)} &= (0, 0, 0, 0, \dots, 0, t)^T \\ A_n^{(m-1)} &= \theta_n^{m-1}(\rho_n^{m-1}(t)) (1, 1, \dots, 1)^T \end{aligned} \quad (23)$$

for  $t \in \mathbb{R}_+$ .

Clearly, the processes  $A_n$  constitute a series of independent and identically distributed Additive Lévy processes. We can further show that the series of vectors  $\{B_k\}$  constitutes a stationary and ergodic series of random vectors. This immediately follows from the following theorem.

**Theorem 4.** *Let  $\gamma_k(\cdot)$  denote a series of independent and identically distributed subordinators and let  $X_k$  denote a stationary ergodic series of random variables, then the series  $\gamma_k(X_k)$  is also stationary ergodic.*

*Proof.* Let  $U_k$  denote an independent series of random variables, uniformly distributed on  $[0, 1]$ . The series  $(X_k, U_k)$  is then stationary ergodic and therefore this is also the case for the series  $Y_k = f(X_k, U_k)$  for any Borel measurable function  $f$  (see e.g. Breiman [27]). In particular, let  $f(x, y) = g_x^{-1}(y)$  with  $g_x(y) = \Pr[\gamma(x) \leq y]$ . The Itô decomposition of subordinators implies that  $f(x, y)$  is Borel measurable and the series  $Y_k$  is therefore stationary ergodic. Finally, from the definition of  $f(x, y)$  it follows that the processes  $Y_k$  and  $\gamma_k(X_k)$  share the same law and therefore  $\gamma_k(X_k)$  is stationary ergodic.  $\square$

Summarizing, we find that the series  $A_n$  and  $B_n$  constitute a series of i.i.d. Additive Lévy processes in  $\mathbb{R}_+^{m-1}$  and a series of stationary ergodic random vectors in  $\mathbb{R}_+^{m-1}$  respectively. As such, we can use the framework of section 2.

### 4.3 First and second moments

From equation (23) and the definition of the matrix  $\mathcal{A}$ , we then find,

$$\mathcal{A} = \begin{pmatrix} 0 & 0 & 0 & \dots & 0 & \bar{\theta}\bar{\rho} \\ 1 & 0 & 0 & \dots & 0 & \bar{\theta}\bar{\rho} \\ 0 & 1 & 0 & \dots & 0 & \bar{\theta}\bar{\rho} \\ 0 & 0 & 1 & \dots & 0 & \bar{\theta}\bar{\rho} \\ \vdots & \vdots & \vdots & \ddots & \vdots & \vdots \\ 0 & 0 & 0 & \dots & 1 & \bar{\theta}\bar{\rho} \end{pmatrix} \quad (24)$$

In view of Theorem 2, all eigenvalues of the former matrix are in the interior of the unit circle whenever,

$$\bar{\theta}\bar{\rho} < \frac{1}{m-1}. \quad (25)$$

For  $\bar{\rho} < 1$ , the latter condition is satisfied whenever (see equation (18)),

$$\bar{\rho} < \frac{1}{m}. \quad (26)$$

For  $\bar{\rho} \geq 1$ , this condition is never satisfied.

For  $\bar{\rho} < 1/m$ , the conditions of Theorem 1 hold and therefore the steady state expectation of  $Y_0$  is given by,

$$\mathbb{E}[Y_0] = (\mathcal{I} - \mathcal{A})^{-1} \mathbb{E}[B] = \frac{(1 + \bar{\rho}\bar{\theta})v}{1 - (m-1)\bar{\rho}\bar{\theta}} \cdot (1, 2, \dots, m-1)^T = \frac{v}{1 - m\bar{\rho}} \cdot (1, 2, \dots, m-1)^T. \quad (27)$$

Recall that the covariance matrix of  $A(y)$  is given by  $\text{cov}[A(y)] = \sum_{j=1}^m y_j \Gamma^{(j)}$ , where  $\Gamma^{(j)}$  is the corresponding covariance matrix of  $A^{(j)}(1)$  and where  $y_j$  denotes the  $j$ th element of the vector  $y$  (see Appendix). Clearly, for  $j = 1 \dots m-2$ , the covariance matrix  $\Gamma^{(j)}$  is an  $(m-1) \times (m-1)$  matrix whose elements are all zero. This follows from,

$$\mathbb{E}[A^{(j)}(1)A^{(j)}(1)^T] = \text{diag}(0, 0, \dots, 1, \dots, 0) = \mathbb{E}[A^{(j)}(1)] \mathbb{E}[A^{(j)}(1)]^T. \quad (28)$$

Here the 1 in the diagonal matrix is in position  $j+1$ . We now compute  $\Gamma^{(m-1)}$ . In view of the definition of  $A^{(m-1)}(y)$  (see expression (23)), we find,

$$\Gamma^{(m-1)} = \text{var}[\theta_0^{m-1}(\rho_0^{m-1}(1))] \mathcal{E} = (\text{var}[\theta_0^{m-1}(1)]\bar{\rho} + \bar{\theta}^2 \sigma^2) \mathcal{E} = \frac{\sigma^2}{(1-\bar{\rho})^3} \mathcal{E}. \quad (29)$$

where  $\mathcal{E}$  denotes an  $(m-1) \times (m-1)$  matrix with all elements equal to 1.

In view of expression (21), we further find,

$$\begin{aligned} \text{cov}[B_0] &= \text{var}[\gamma_0^m(V_0)] \cdot \mathcal{E} = \frac{\sigma^2 v + (1-\bar{\rho})^2 \hat{\mathcal{V}}(0)}{(1-\bar{\rho})^3} \cdot \mathcal{E}, \\ \hat{\mathcal{B}}(j) &= \left\{ \mathbb{E}[\gamma_0^m(V_0)\gamma_j^m(V_j)] - \frac{v^2}{(1-\bar{\rho})^2} \right\} \cdot \mathcal{E} = \frac{\hat{\mathcal{V}}(j)}{(1-\bar{\rho})^2} \cdot \mathcal{E}, \\ \mathcal{B}(j) &= \mathbb{E}[\gamma_0^m(V_0)\gamma_j^m(V_j)] \cdot \mathcal{E} = \frac{\mathcal{V}(j)}{(1-\bar{\rho})^2} \cdot \mathcal{E}. \end{aligned}$$

Finally, after plugging in the former expressions into equation (5) of Theorem 1, we find that the  $(m-1) \times (m-1)$  matrix  $\text{cov}[Y_0]$  is the unique solution of,

$$\text{cov}[Y_0] = \frac{mv\sigma^2}{(1-m\bar{\rho})(1-\bar{\rho})^2} \mathcal{E} + \mathcal{A} \text{cov}[Y_0] \mathcal{A}^T + \frac{\hat{\mathcal{V}}(0)}{1-\bar{\rho}} \mathcal{E} + \sum_{j=1}^{\infty} \frac{\hat{\mathcal{V}}(j)}{(1-\bar{\rho})^2} [\mathcal{A}^j \mathcal{E} + (\mathcal{A}^j \mathcal{E})^T]. \quad (30)$$

#### 4.4 Performance measures

We now find expressions for various performance measures of the polling system under consideration.

**Busy and vacation times** Let the  $n$ th busy time  $G_n$  be defined as the time between the arrival of the server at the  $n$ th queue and the start of the following walking time. Also, let the  $n$ th vacation time  $H_n$  be defined as the time between the end of the  $n$ th busy time and the time the server returns to the queue. In view of the definition of  $Y_n^i$  and since the server finds all work that arrived during the  $(n-m)$ th vacation time upon arrival at the  $n$ th queue, we find,

$$H_n = Y_{n+m-1}^{m-1} + V_{n+m-1}, \quad G_n = \theta(\rho(H_{n-m})).$$

The expected busy and vacation times then equal,

$$\begin{aligned} \mathbb{E}[H_0] &= \mathbb{E}[Y_0^{m-1}] + \mathbb{E}[V_0] = \frac{vm(1-\bar{\rho})}{1-m\bar{\rho}}, \\ \mathbb{E}[G_0] &= \bar{\theta}\bar{\rho} \mathbb{E}[H_0] = \frac{vm\bar{\rho}}{1-m\bar{\rho}}. \end{aligned}$$



Further, we find following expressions for the second moments of the busy and vacation times,

$$\begin{aligned} \mathbb{E}[H_0^2] &= \mathbb{E}[(Y_0^{m-1})^2] + \mathbb{E}[(V_0)^2] + 2\mathbb{E}[Y_0^{m-1}V_0] \\ &= \mathbb{E}[(Y_0^{m-1})^2] + \mathcal{V}(0) + \frac{\mathbb{E}[Y_0^{m-1}B_0^{m-1}]}{1 + \bar{\theta}\bar{\rho}} \\ \mathbb{E}[G_0^2] &= \mathbb{E}[\theta(\rho(H_0))^2] = \frac{\sigma^2 \mathbb{E}[H_0] + (1 - \bar{\rho})\bar{\rho}^2 \mathbb{E}[G_0^2]}{(1 - \bar{\rho})^3}. \end{aligned}$$

Here  $\mathbb{E}[Y_0^{m-1}B_0^{m-1}]$  is the  $(m - 1)$ th diagonal element of the matrix (see equation (8)),

$$\mathbb{E}[Y_0B_0^T] = \sum_{j=0}^{\infty} \mathcal{A}^j \mathcal{B}(j+1) = \sum_{j=0}^{\infty} \mathcal{V}(j+1) \mathcal{A}^j \mathcal{E},$$

and  $\mathbb{E}[(Y_0^m)^2]$  equals the  $(m - 1)$ th diagonal element of the matrix  $\text{cov}[Y_0] + \mathbb{E}[Y_0] \mathbb{E}[Y_0]^T$ .

**Workload.** As before, let the workload in a queue be defined as the amount of time it takes to empty the queue under the assumption that there arrives no new work and that the server remains with the queue. Since there is no work in the (tagged) queue at the beginning of a vacation period and since work arrives at a rate  $\bar{\rho}$  during the vacation period, we find following expression for the mean workload during vacations,

$$\mathbb{E}[U_v] = \bar{\rho} \frac{\mathbb{E}[H_0^2]}{2\mathbb{E}[H_0]} \quad (31)$$

Further, let  $\mathbb{E}[U_b]$  denote the workload at a random point during busy times. The expectation of the remaining busy time then equals  $\bar{\theta} \mathbb{E}[U_b]$  since the queue builds down at a rate  $\bar{\theta}$  during service periods. Therefore we find,

$$\mathbb{E}[U_b] = \frac{\mathbb{E}[G_0^2]}{2\mathbb{E}[G_0]\bar{\theta}}. \quad (32)$$

Combining the former expressions and taking into account that the server is busy for a fraction  $\mathbb{E}[G_0]/(\mathbb{E}[G_0] + \mathbb{E}[H_0])$  of the time then leads to the following expression for the expectation of the unfinished work at random points in time,

$$\mathbb{E}[U] = \frac{1}{2} \frac{\bar{\rho} \mathbb{E}[H_0^2] + (1 - \bar{\rho}) \mathbb{E}[G_0^2]}{\mathbb{E}[G_0] + \mathbb{E}[H_0]}. \quad (33)$$

**Expected waiting time** Clearly, the expected waiting time of a (tagged) virtual customer that arrives during a vacation time equals the sum of (i) the expected remaining vacation time  $\mathbb{E}[H_0]/2\mathbb{E}[H_0^2]$  (see [25]), (ii) the expected workload in the queue upon arrival (see equation (31)) and (iii) the amount of work that arrives at the same epoch but before the tagged virtual customer (see equation (16)). We find,

$$\mathbb{E}[W_v] = \frac{\mathbb{E}[H_0^2]}{2\mathbb{E}[H_0]}(1 + \bar{\rho}) + \frac{\lambda p_2}{2(r + \lambda p_1)}.$$

Further, the expected virtual waiting time during busy times equals the sum of (i) the expected workload upon arrival of the tagged virtual customer (see equation (32)) and (ii) the amount of work that arrives at the same epoch but before the tagged virtual customer (see equation (16)). We obtain the following expression for the expectation of the (virtual) waiting times during busy times,

$$\mathbb{E}[W_b] = \frac{\mathbb{E}[G_0^2]}{2\mathbb{E}[G_0]\bar{\theta}} + \frac{\lambda p_2}{2(r + \lambda p_1)}.$$

Taking into account that a fraction  $\mathbb{E}[G_0]/(\mathbb{E}[G_0] + \mathbb{E}[H_0])$  of all work arrives during the busy time, we find the following expression of the expected virtual waiting time,

$$\mathbb{E}[W] = \frac{1}{2} \frac{(1 + \bar{\rho}) \mathbb{E}[H_0^2] + (1 - \bar{\rho}) \mathbb{E}[G_0^2]}{\mathbb{E}[H_0] + \mathbb{E}[G_0]} + \frac{\lambda p_2}{2(r + \lambda p_1)}. \quad (34)$$

## 5 Concluding comments

In this paper we have studied and used multi-type branching processes with a continuous state-space and derived their first two moments for the case of a (possibly non Markov) stationary ergodic migration process. The framework is then used to derive explicit formulas for the expected workload and waiting times in symmetric gated and exhaustive polling systems with correlated walking times.

## Acknowledgment

This work was supported by the EURO NGI network of excellence.

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## Appendix: Background material

We begin by recalling the definition of a  $K$ -parameter Lévy process. Let  $K$  be a cone in  $\mathbb{R}^d$  inducing an ordering  $\leq_K$ . A  $K$ -parameter Lévy process  $\{A(y, \omega), y \in K\}$  on  $\mathbb{R}^m$  is a collection of random variables on  $\mathbb{R}^m$  satisfying the following properties.

- (a) Independent increments;

- (b) Stationarity in each direction in  $K$ ;
- (c) Continuity in probability: for each  $s \in K$ ,  $A(s') \rightarrow A(s)$  in probability as  $|s' - s| \rightarrow 0$  with  $s' \in K$ ;
- (d)  $A(0) = 0$  almost surely;
- (e) Almost surely,  $A(s, \omega)$  is  $K$ -right continuous with  $K$ -left limits in  $s$ .

For precise definitions of independent increments and stationarity, the reader is referred to Sato's monograph [28]. In the sequel, we shall consider  $K = \mathbb{R}_+^d$ .

### The case $K = \mathbb{R}_+$

We first consider a multivariate (vector valued) Lévy process with a one-dimensional (scalar valued) time parameter  $t$  (i.e.  $K = \mathbb{R}_+$ ) which we denote – with some abuse of notation – by  $A(t)$ . Let  $m$  denote the dimension of  $A(t)$ . The characteristic function of  $A(t)$  is then given by (see a.o. [29, 28, 30, 31]),

$$\mathbb{E}[e^{i\langle \xi, A(t) \rangle}] = e^{-t\psi(\xi)},$$

for any  $t \in \mathbb{R}_+$ , where by the Lévy-Khintchine formula,

$$\psi(\xi) = i\langle a, \xi \rangle + \int_{\mathbb{R}_+^m} [e^{i\langle x, \xi \rangle} - 1] L(dx), \quad (35)$$

for all  $\xi \in \mathbb{R}^m$  and for a given  $a \in \mathbb{R}_+^m$ . Here  $L$  is a finite measure on  $\mathbb{R}^m$  concentrated on  $\mathbb{R}_+^m - \{0\}$ .  $\psi$  is called the Lévy exponent of  $A$  and  $L$  is the corresponding Lévy measure [30].

The expectation and covariance of a multivariate Lévy process have the following form:

$$\mathbb{E}[A(t)] = t\mathcal{A}, \quad \text{cov}[A(t)] = t\Gamma \quad (36)$$

where  $\mathcal{A}$  is an  $m$ -dimensional column vector and  $\Gamma$  is a symmetric  $m \times m$  matrix. The values of  $\mathcal{A}$  and of  $\Gamma$  can be obtained by differentiating (35) once and twice respectively. That is, the  $i$ th element of  $\mathcal{A}$  and the  $ij$ th element of  $\Gamma$  are given by (see also [32]),

$$[\mathcal{A}]_i = \left. \frac{\partial \psi(\xi)}{i \partial \xi_i} \right|_{\xi=0} \quad \text{and} \quad [\Gamma]_{ij} = - \left. \frac{\partial^2 \psi(\xi)}{\partial \xi_i \partial \xi_j} \right|_{\xi=0}.$$

We next present useful formulas for the mean and variance of  $A$  evaluated at a random time. Let  $\tau$  be a nonnegative random variable, independent of  $A$ . The mean and variance of  $A(\tau)$  are then given by,

$$\mathbb{E}[A(\tau)] = \mathbb{E}[\tau]\mathcal{A},$$

and,

$$\begin{aligned} \text{var}[A(\tau)] &= \mathbb{E}[A(\tau)^2] - (\mathbb{E}[A(\tau)])^2 \\ &= \mathbb{E} \left( \mathbb{E} [\text{var}[A(\tau)] + (\mathcal{A}\tau)^2 | \tau] \right) - (\mathbb{E}[A(\tau)])^2 \\ &= \mathbb{E}[\tau]\Gamma + \text{var}[\tau]\mathcal{A}^2, \end{aligned} \quad (37)$$

respectively.

### Additive Lévy process

For the case of Lévy processes with an  $\mathbb{R}_+^d$  valued "time" parameter (or Lévy fields), we shall focus on fields with a special structure: additive Lévy fields. Let  $A$  denote a Lévy field and let

$A^{(1)}, \dots, A^{(d)}$  be  $d$  independent Lévy processes on  $\mathbb{R}^m$  with scalar valued time parameters. We then assume that the random field  $A$  has the following decomposition:

$$A(y) = A^{(1)}(y_1) + \dots + A^{(d)}(y_d),$$

for all  $y = (y_1, \dots, y_d) \in \mathbb{R}_+^d$ . Let  $\psi_1, \dots, \psi_d$  be the Lévy exponents corresponding to  $A^{(1)}, \dots, A^{(d)}$ . Then for any  $y \in \mathbb{R}^d$ , the characteristic function of  $A(y) = \sum_{j=1}^d A^{(j)}(y_j)$  is given by

$$\mathbb{E}[e^{i\langle \xi, A(y) \rangle}] = e^{-\sum_{j=1}^d y_j \psi_j(\xi)} = e^{-\langle y, \Psi(\xi) \rangle}, \quad \xi \in \mathbb{R}^m.$$

where  $\Psi = (\psi_1, \dots, \psi_d)$ .

The expectation of  $A(y)$  is given by

$$\mathbb{E}[A(y)] = \sum_{j=1}^d y^j \mathcal{A}^{(j)} = \mathcal{A}y, \quad (38)$$

where  $\mathcal{A}^{(j)} = \mathbb{E}[A^{(j)}(1)]$  denotes the expectation of  $A^{(j)}(1)$  and where  $\mathcal{A}$  is a matrix whose  $j$ th column equals  $\mathcal{A}^{(j)}$ . Similarly, the covariance matrix of  $A(y)$  is given by,

$$\text{cov}[A(y)] = \sum_{j=1}^d y_j \Gamma^{(j)}, \quad (39)$$

where  $\Gamma^{(j)} = \text{cov}[A^{(j)}(1)]$  is the corresponding covariance matrix of  $A^{(j)}(1)$ .

As for the scalar case, we derive the first and second moments of the process  $A$  at a random time  $A(\tau)$ . Here  $\tau$  is a non-negative random variable in  $\mathbb{R}_+^d$ , which is independent of  $A$  and represented as a column vector. The mean vector and covariance matrix of  $\mathcal{A}(\tau)$  are given by,

$$\mathbb{E}[A(\tau)] = \sum_{j=1}^m \mathcal{A}^{(j)} \mathbb{E}[\tau_j],$$

and,

$$\text{cov}[A(\tau)] = \sum_{j=1}^d \mathbb{E}[\tau_j] \Gamma^{(j)} + \mathcal{A} \text{cov}[\tau] \mathcal{A}^T, \quad (40)$$

where  $\tau_j$  is the  $j$ th entry of the vector  $\tau$ . Similarly, we also have,

$$\begin{aligned} \mathbb{E}[A(\tau)A(\tau)^T] &= \mathbb{E}\left\{ \mathbb{E}[A(\tau)A(\tau)^T] \mid \tau \right\} \\ &= \mathbb{E}\left\{ \mathbb{E}\left( \text{cov}[A(\tau)] + \mathcal{A}\tau(\mathcal{A}\tau)^T \mid \tau \right) \right\} \\ &= \sum_{j=1}^d \mathbb{E}[\tau_j] \Gamma^{(j)} + \mathcal{A} \mathbb{E}[\tau\tau^T] \mathcal{A}^T. \end{aligned} \quad (41)$$

## Stability and stationary distribution

Finally, we recall some properties of the stationary distribution of the stochastic recursive equation (1) where the  $A_n$  constitute a series of i.i.d. Additive Lévy processes in  $\mathbb{R}_+^m$  with an  $\mathbb{R}_+^m$  valued time parameter. The  $B_n$  constitute a series of stationary ergodic random variables in  $\mathbb{R}_+^m$  and the process  $B_n$  is assumed to be independent of the processes  $A_n$ .

Additive Lévy processes have a divisibility property. For any integers  $n$  and  $k$  and for any  $y(i) \in \mathbb{R}_+^m$ ,  $i = 1, \dots, k$ , we have,

$$A_n \left( \sum_{i=0}^k y(i) \right) = \sum_{i=0}^k A_{n,i}(y(i)),$$

where for any fixed  $n$ , the processes  $A_{n,i}$  are i.i.d. copies of the process  $A_n$ . Using the former property, we obtain for any integers  $k$  and  $n$  with  $k < n$  by iterating (1),

$$Y_n = \sum_{j=k}^{n-1} \left( \bigotimes_{i=n-j}^{n-1} A_{n-j,i} \right) (B_{n-j-1}) + \left( \bigotimes_{i=k}^{n-1} A_{k,i} \right) (Y_k). \quad (42)$$

Here we understand  $\bigotimes_{i=n}^k A_i(x) = x$  whenever  $k < n$ , and  $\bigotimes_{i=n}^k A_i(x) = A_k(A_{k-1}(\dots(A_n(x))))$  whenever  $k > n$ .

Note that compositions of Lévy processes – as we have in equation (42) – are themselves Lévy processes. Moreover, if  $A_n$  and  $A_{n+1}$  are additive Lévy processes in  $\mathbb{R}_+^m$  then their composition is also an additive Lévy process. Indeed, let  $A_n$  and  $A_{n+1}$  have the decomposition,

$$A_i(y) = A_i^{(1)}(y_1) + \dots + A_i^{(m)}(y_m),$$

for all  $y = (y_1, \dots, y_m) \in \mathbb{R}_+^m$  and for  $i = n, n+1$  and where  $A_n^{(1)}, \dots, A_n^{(m)}$  and  $A_{n+1}^{(1)}, \dots, A_{n+1}^{(m)}$  are  $2m$  independent Lévy processes on  $\mathbb{R}_+^m$ . We then have,

$$A_{n+1}(A_n(y)) = A_{n+1} \left( \sum_{i=1}^m A_n^{(i)}(y_i) \right) = \sum_{i=1}^m A_{n+1,i}(A_n^{(i)}(y_i)) = \sum_{i=1}^m \tilde{A}_n^{(i)}(y_i) \quad (43)$$

where the processes  $A_{n+1,i}$ ,  $i = 1, \dots, M$  are i.i.d. copies of the process  $A_{n+1}$  and where  $\tilde{A}_n^{(i)} = A_{n+1,i} A_n^{(i)}$  is an independent Lévy process with a scalar valued time parameter.

As already mentioned, the equilibrium distribution of the dynamics equation (1) has been studied before in [19]. In particular, the following Theorem is a consequence of Lemma 1 and Theorem 2 in the latter contribution.

**Theorem 5.** *Assume that the sequence  $\{(A_n(\cdot), B_n), -\infty < n < \infty\}$  is stationary ergodic, defined on some probability space  $(\Omega, \mathcal{F}, P)$ . For each  $n$ , let  $A_n$  be an additive Lévy process and assume that the processes  $A_n$  constitute a series of i.i.d. random processes. Further, assume that all eigenvalues of the matrix  $A$  are all in the interior of the unit circle, and that  $E[\max(\log \|B\|, 0)]$  is finite for some norm  $\|\cdot\|$ .*

*Then there is a unique stationary solution  $Y_n^*$  of (1), distributed like*

$$Y_n^* =_d \sum_{j=0}^{\infty} \left( \bigotimes_{i=n-j}^{n-1} A_{n-j,i} \right) (B_{n-j-1}), \quad n \in Z, \quad (44)$$

*where for each integer  $j$ ,  $\{A_{j,i}(\cdot)\}_j$  are independent of each other and have the same distribution as  $A_j(\cdot)$ . The sum on the right side of (44) converges absolutely  $P$ -almost surely. Furthermore, for all initial conditions  $Y_0$ ,  $\|Y_n - Y_n^*\| \rightarrow 0$ ,  $P$ -almost surely on the same probability space. In particular, the distribution of  $Y_n$  converges to that of  $Y_0^*$  as  $n \rightarrow \infty$ .*



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INRIA - Domaine de Voluceau - Rocquencourt, BP 105 - 78153 Le Chesnay Cedex (France)  
<http://www.inria.fr>  
ISSN 0249-6399