# IFIP Advances in Information and Communication Technology

664

#### Editor-in-Chief

Kai Rannenberg, Goethe University Frankfurt, Germany

#### **Editorial Board Members**

TC 1 - Foundations of Computer Science

Luís Soares Barbosa, University of Minho, Braga, Portugal

TC 2 - Software: Theory and Practice

Michael Goedicke, University of Duisburg-Essen, Germany

TC 3 - Education

Arthur Tatnallo, Victoria University, Melbourne, Australia

TC 5 - Information Technology Applications

Erich J. Neuhold, University of Vienna, Austria

TC 6 - Communication Systems

Burkhard Stiller, University of Zurich, Zürich, Switzerland

TC 7 – System Modeling and Optimization

Fredi Tröltzsch, TU Berlin, Germany

TC 8 - Information Systems

Jan Pries-Heje, Roskilde University, Denmark

TC 9 - ICT and Society

David Kreps, National University of Ireland, Galway, Ireland

TC 10 - Computer Systems Technology

Ricardo Reiso, Federal University of Rio Grande do Sul, Porto Alegre, Brazil

TC 11 – Security and Privacy Protection in Information Processing Systems

Steven Furnell, Plymouth University, UK

TC 12 - Artificial Intelligence

Eunika Mercier-Laurent, University of Reims Champagne-Ardenne, Reims, France

TC 13 - Human-Computer Interaction

Marco Winckler, University of Nice Sophia Antipolis, France

TC 14 – Entertainment Computing

Rainer Malaka, University of Bremen, Germany

#### IFIP - The International Federation for Information Processing

IFIP was founded in 1960 under the auspices of UNESCO, following the first World Computer Congress held in Paris the previous year. A federation for societies working in information processing, IFIP's aim is two-fold: to support information processing in the countries of its members and to encourage technology transfer to developing nations. As its mission statement clearly states:

IFIP is the global non-profit federation of societies of ICT professionals that aims at achieving a worldwide professional and socially responsible development and application of information and communication technologies.

IFIP is a non-profit-making organization, run almost solely by 2500 volunteers. It operates through a number of technical committees and working groups, which organize events and publications. IFIP's events range from large international open conferences to working conferences and local seminars.

The flagship event is the IFIP World Computer Congress, at which both invited and contributed papers are presented. Contributed papers are rigorously refereed and the rejection rate is high.

As with the Congress, participation in the open conferences is open to all and papers may be invited or submitted. Again, submitted papers are stringently refereed.

The working conferences are structured differently. They are usually run by a working group and attendance is generally smaller and occasionally by invitation only. Their purpose is to create an atmosphere conducive to innovation and development. Refereeing is also rigorous and papers are subjected to extensive group discussion.

Publications arising from IFIP events vary. The papers presented at the IFIP World Computer Congress and at open conferences are published as conference proceedings, while the results of the working conferences are often published as collections of selected and edited papers.

IFIP distinguishes three types of institutional membership: Country Representative Members, Members at Large, and Associate Members. The type of organization that can apply for membership is a wide variety and includes national or international societies of individual computer scientists/ICT professionals, associations or federations of such societies, government institutions/government related organizations, national or international research institutes or consortia, universities, academies of sciences, companies, national or international associations or federations of companies.

More information about this series at https://link.springer.com/bookseries/6102

Duck Young Kim · Gregor von Cieminski · David Romero (Eds.)

# Advances in Production Management Systems

Smart Manufacturing and Logistics Systems: Turning Ideas into Action

IFIP WG 5.7 International Conference, APMS 2022 Gyeongju, South Korea, September 25–29, 2022 Proceedings, Part II



Editors
Duck Young Kim
Pohang University of Science and
Technology
Pohang, Korea (Republic of)

David Romero D
Tecnológico de Monterrey
Mexico City, Mexico

Gregor von Cieminski D ZF Friedrichshafen AG Friedrichshafen, Germany

ISSN 1868-4238 ISSN 1868-422X (electronic)
IFIP Advances in Information and Communication Technology
ISBN 978-3-031-16410-1 ISBN 978-3-031-16411-8 (eBook)
https://doi.org/10.1007/978-3-031-16411-8

© IFIP International Federation for Information Processing 2022

Chapter "Ways to Circular and Transparent Value Chains" is licensed under the terms of the Creative Commons Attribution 4.0 International License (http://creativecommons.org/licenses/by/4.0/). For further details see license information in the chapter.

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors, and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

#### **Preface**

Over the past few years, we have been going through tough times with the COVID-19 pandemic. This coincides with other fundamental risks to the global economy. If we look at the manufacturing and logistics industries, we have experienced an ever more challenging environment in the global supply chains and networks. Sustainable energy management and global environmental issues are no longer just regulations but top priorities for competitiveness and even survival. Most manufacturers and logistics providers have nowadays to operate in very volatile, uncertain, complex, and ambiguous market conditions. For example, product lifecycles are becoming shorter and shorter; customers' demands are turning out to be highly unpredictable and unbounded; raw material and energy prices are being subject to sharp increases; and transport, logistics, and distribution systems are being demanded with almost impossible delivery times, all threatening the break-even point of manufacturing and logistics enterprises.

To meet these urgent business and operational challenges, many studies on manufacturing and logistics management systems have been conducted in academia. Some research topics such as Industry 4.0, digital transformation, and cyber-physical production systems are buzzwords in many consulting firms without concrete action plans. Therefore, the International Conference on Advances in Production Management Systems (APMS 2022) in Gyeongju, South Korea, aimed to bridge the gap between academia and industry in the development of next-generation smart and sustainable manufacturing and logistics systems. The conference spotlighted internationally renowned keynote speakers from academia and industry, and the active participation of manufacturers, their suppliers, and logistics service providers.

A large international panel of experts reviewed 153 submissions (with a minimum of two single-blind reviews per paper) and selected the best 139 papers to be included in the proceedings of APMS 2022, which are organized into two parts. The topics of special interest in the first part include AI and Data-driven Production Management; Smart Manufacturing and Industry 4.0; Simulation and Model-driven Production Management; Service Systems Design, Engineering and Management; Industrial Digital Transformation; Sustainable Production Management; Digital Supply Networks; and Urban Mobility and City Logistics.

The conference featured special sessions to empathize with the real challenges of today's industry, and accordingly, to exchange valuable knowledge and promote discussions about new answers while emphasizing how to turn technological advances into business solutions. The following important topics were actively discussed in the special sessions and these topics are included in the second part of the APMS 2022 proceedings: Development of Circular Business Solutions and Product-Service Systems through Digital Twins; "Farm-to-Fork" Production Management in Food Supply Chains; Digital Transformation Approaches in Production Management; Smart Supply Chain and Production in Society 5.0 Era; Service and Operations Management in the

Context of Digitally-enabled Product-Service Systems; Sustainable and Digital Servitization; Manufacturing Models and Practices for Eco-efficient, Circular and Regenerative Industrial Systems; Cognitive and Autonomous AI in Manufacturing and Supply Chains; Operators 4.0 and Human-Technology Integration in Smart Manufacturing and Logistics Environments; Cyber-Physical Systems for Smart Assembly and Logistics in Automotive Industry; and Trends, Challenges and Applications of Digital Lean Paradigm.

APMS 2022 was supported by the International Federation of Information Processing (IFIP), and it was organized by the IFIP Working Group 5.7 on Advances in Production Management Systems (APMS) established in 1978, the Department of Industrial and Management Engineering of Pohang University of Science and Technology (POSTECH), the Korean Institute of Industrial Engineers (KIIE), and the Institute for Industrial Systems Innovation of Seoul National University. The conference was also supported by four leading journals: Production Planning & Control (PPC), the International Journal of Production Research (IJPR), the International Journal of Logistics Research and Applications (IJLRA), and the International Journal of Industrial Engineering and Management (IJIEM).

We would like to give very special thanks to the members of the IFIP Working Group 5.7, the Program Committee, the Organizing Committee, and the Advisory Board, along with the reviewers of each submission. Finally, we deeply appreciate the generous financial support from our sponsors, namely, Pohang Iron and Steel Company (POSCO), POSTECH, and the Institute for Industrial Systems Innovation of Seoul National University.

September 2022

Duck Young Kim Gregor von Cieminski David Romero

#### **Organization**

#### **Honorary Co-chairs**

Dimitris Kiritsis École Polytechnique Fédérale de Lausanne,

Switzerland

Chi-Hyuck Jun Pohang University of Science and Technology,

South Korea

#### **Conference Chair**

Duck Young Kim Pohang University of Science and Technology,

South Korea

#### **Conference Co-chair**

Gregor Von Cieminski ZF Friedrichshafen, Germany

#### **Program Chair**

David Romero Tecnológico de Monterrey, Mexico

#### **Organizing Committee Chair**

Minseok Song Pohang University of Science and Technology,

South Korea

#### **Program Committee**

Dong Ho Lee Hanyang University, South Korea
Sang Do Noh Sungkyunkwan University, South Korea
Kyungsik Lee Seoul National University, South Korea

Hong-Bae Jun Hongik University, South Korea Xuehao Feng Zhejiang University, China Thorsten Wuest West Virginia University, USA Paolo Gaiardelli University of Bergamo, Italy

Mélanie Despeisse Chalmers University of Technology, Sweden

#### **Advisory Board**

Alexandre Dolgui IMT Atlantique, France

Bojan Lalić University of Novi Sad, Serbia Farhad Ameri Texas State University, USA

#### viii Organization

Ilkyeong Moon Seoul National University, South Korea Hermann Lödding Technische Universität Hamburg, Germany

Marco Taisch Politecnico di Milano, Italy Andrew Kusiak University of Iowa, USA Volker Stich RWTH Aachen, Germany

Vittal Prabhu Pennsylvania State University, USA

Jai-Hyun Byun Gyeongsang National University, South Korea

#### **Organizing Committee**

Dong Gu Choi Pohang University of Science and Technology,

South Korea

Kwangmin Jung Pohang University of Science and Technology,

South Korea

Kwangyeol Ryu Pusan National University, South Korea

Jongho Shin Chosun University, South Korea

Sujeong Baek Hanbat National University, South Korea

#### Marco Garetti Doctoral Workshop Co-chairs

David Romero Tecnológico de Monterrey, Mexico

Jannicke Baalsrud Hauge KTH Royal Institute of Technology, Sweden,

and BIBA, Germany

## **Contents - Part II**

Development of Circular Business Solutions and Product-Service Systems Through Digital Twins	
Servitized Cloud-Based Simulation of Evaporation Plants: Model-Based Design Tools Supporting Circular Bioeconomy	3
The Digital Twin Application for Micro-Tool Wear Monitoring with Open-Source CAD System	11
A Framework to Address Complexity and Changeability in the Design of Circular Product-Service Systems	19
Information Systems and Circular Manufacturing Strategies: The Role of Master Data	26
Application of Total Cost of Ownership Driven Methodology for Predictive Maintenance Implementation in the Food Industry	34
"Farm-to-Fork" Production Management in Food Supply Chains	
Precision Agriculture Impact on Food Production in Brazil	43
Farm Management of Pig Production: Mobile Application  Development Concept	50
Professional Guidance of the DPOs-BR in Corporate Governance in Logistics Chains  Liliam Sayuri Sakamoto, Jair Minoro Abe, Jonatas Santos de Souza, Nilson Amado de Souza, Aparecido Carlos Duarte, Edvania Tarkiainem, and Luigi Pavarini de Lima	57
How Technologies Are Working in the Coffee Sector	66

Value Chain of Edible Insect Production: A Bibliometric Study Jaqueline Geisa Cunha Gomes, Marcelo Tsuguio Okano, and Oduvaldo Vendrametto	74
Digital Transformation in the Milk Production Chain	83
Supplying School Canteens with Organic and Local Products:  Comparative Analysis	92
School Feeding and Family Farming: Partnership for the Generation of Employment and Income	99
Simulation-Based Game Theoretical Analysis of Japanese Milk Supply Chain for Food Waste Reduction	107
Assessing Energy Efficiency in Processes of the Agri-Food Sector: From Delivery of Natural Resources to Finished Products	116
Technologies Used for Animal Welfare Monitoring  Jonatas Santos de Souza and João Gilberto Mendes dos Reis	124
Digital Transformation Approaches in Production Management	
Managing Technological Obsolescence in a Digitally Transformed SME Aylin Ates and Nuran Acur	133
Expense and Revenue Factors of Smart Factories: Analysis of the Economic Effects of Condition Monitoring	140
Procurement 4.0: A Systematic Review of Its Technological Evolution Robson Elias Bueno, Helton Almeida dos Santos, Moacir de Junior Freitas, Rodrigo Carlo Toloi, and Rodrigo Franco Gonçalves	148
Introducing a Fast Lane to Multi-Project Environments in Factories to Focus on Digital Transformation	157
Business Process Digitalization Tracking and Monitoring: An Heuristic Software-Based Approach	165

Crowdsourced Sentiment-Driven Process Re-design with SentiProMoWeb: Towards Enterprise Social Information Systems	171
Digital Technologies as an Essential Part of Smart Factories and Their Impact on Productivity.  Maja Miloradov, Slavko Rakic, Danijela Ciric Lalic, Milena Savkovic, Selver Softic, and Ugljesa Marjanovic	179
KNOWO: A Tool for Generation of Semantic Knowledge Graphs from Maintenance Workorders Data	188
Digital Transformation in the Engineering Research Area: Scientific Performance and Strategic Themes	196
Smart Supply Chain and Production in Society 5.0 Era	
A Proposal of Data-Driven and Multi-scale Modeling Approach for Material Flow Simulation	207
Distributed Optimization for Supply Chain Planning for Multiple Companies Using Subgradient Method and Consensus Control  Naoto Debuchi, Tatsushi Nishi, and Ziang Liu	216
An Ant Colony Optimization with Turn-Around-Time Reduction Mechanism for the Robust Aircraft Maintenance Routing Problem	224
Exploring a Commercial Game for Adoption to Logistics Training	232
Service and Operations Management in the Context of Digitally-Enabled Product-Service Systems	
Commercialization of Digitally-Enabled Products and Services:  Overcoming the Barriers by Applying Action Learning	243
The Significance and Barriers to Organizational Interoperability in Smart Service Ecosystems: A Socio-technical Systems Approach	253

A Framework for Asset Centered Servitization Based on Micro-services Alessandro Ruberti, Adalberto Polenghi, and Marco Macchi	262
Interactions in the Multi-level Distribution Management of Data-Driven Services for Manufacturing Companies	270
Breaking Transactional Sales: Towards an Acquisition Cycle in Subscription Business of Manufacturing Companies	283
Using Operational Data to Represent Machine Components Health and Derive Data-Driven Services	294
From Product to Service Ramp-Up Management	302
Digital Servitization in the Manufacturing Sector: Survey Preliminary Results	310
Sales and Operations Planning for Delivery Date Setting in Engineer-to-Order Maritime Equipment Manufacturing: Insights from Two Case Studies	321
Centralized vs Decentralized Production Planning in ETO Environments:  A Theoretical Discussion	329
Sustainable and Digital Servitization	
Future Trends in Digital Services and Products: Evidence from Serbian  Manufacturing Firms	341
Environmental Assessment Methods of Smart PSS: Heating Appliance Case Study	351

<b>Operators 4.0 and Human-T</b>	echnology Integration in Smart
Manufacturing and Logistics	Environments

The Classification of Game Elements for Manufacturing	453
Human Factors and Change Management: A Case Study in Logistics 4.0 Chiara Cimini, Alexandra Lagorio, Claudia Piffari, Mattia Galimberti, and Roberto Pinto	461
Investigating the Use of Immersive Technologies for Additive  Manufacturing	469
Enabling Smart Production: The Role of Data Value Chain	477
A Spontaneous Adoption of AR Technology a manufacturing industrial context	486
Supporting Resilient Operator 5.0: An Augmented Softbot Approach Lara P. Zambiasi, Ricardo J. Rabelo, Saulo P. Zambiasi, and Rafael Lizot	494
Evaluation of AI-Based Digital Assistants in Smart Manufacturing	503
Supporting Data Analytics in Manufacturing with a Digital Assistant Stefan Wellsandt, Mina Foosherian, Katerina Lepenioti, Mattheos Fikardos, Gregoris Mentzas, and Klaus-Dieter Thoben	511
Cyber-Physical Systems for Smart Assembly and Logistics in Automotive Industry	
Characterizing Digital Dashboards for Smart Production Logistics Erik Flores-García, Yongkuk Jeong, Magnus Wiktorsson, Dong Hoon Kwak, Jong Hun Woo, Thomas Schmitt, and Lars Hanson	521
Human Digital Twin System for Operator Safety and Work Management Goo-Young Kim, Donghun Kim, Sang Do Noh, Hong Ku Han, Nam Geun Kim, Yong-Shin Kang, Seung Hyun Choi, Dong Hyun Go, Jungmin Song, Dae Yub Lee, and Hyung Sun Kim	529

Asset Description of Digital Twin for Resilient Production Control in Rechargeable Battery Production	533
Kyu Tae Park, Yang Ho Park, Yun-Hyok Choi, Moon-Won Park, and Sang Do Noh	331
Cyber-Physical System Platform and Applications for Smart Manufacturing in Global Automotive Industry	548
Jinho Yang, Jonghwan Choi, Joohee Lym, Sang Do Noh, Yong-Shin Kang, Sang Hyun Lee, Hyung Sun Kim, Je-Hoon Lee, and Hyun-Jung Kim	340
Digital Twin-Based Services and Data Visualization of Material Handling Equipment in Smart Production Logistics Environment	550
Trends, Challenges and Applications of Digital Lean Paradigm	
Industry 4.0 Technologies as Drivers for Eliminating Waste in Lean Production: A French-Norwegian Study	567
Cyber-Physical Visual Management Systems in the Digital Lean  Manufacturing World	575
Lean Product Development for a Circular Economy: An Operations  Management Perspective	586
Intelligent Poka-Yokes: Error-Proofing and Continuous Improvement in the Digital Lean Manufacturing World	595
A Benchmarking Study on Existing VSM Software	604
Author Index	613

## **Contents – Part I**

ΑI	and	<b>Data-Driven</b>	<b>Production</b>	Management
----	-----	--------------------	-------------------	------------

Improving Accuracy of Time Series Forecasting by Applying an ARIMA-ANN Hybrid Model	3
Fault Detection in Automatic Manufacturing Processes via 2D Image Analysis Using a Combined CNN–LSTM Model	11
An Automated Machine Learning Framework for Predictive Analytics in Quality Control	19
Mattheos Fikardos, Katerina Lepenioti, Alexandros Bousdekis, Enrica Bosani, Dimitris Apostolou, and Gregoris Mentzas	1)
Comparison of Machine Learning's- and Humans'- Ability to Consistently Classify Anomalies in Cylinder Locks	27
Geometric Design Process Automation with Artificial Intelligence Jörg Brünnhäußer, Pascal Lünnemann, Ursina Bisang, Ruslan Novikov, Florian Flachmeier, and Mario Wolff	35
Case-Study-Based Requirements Analysis of Manufacturing Companies for Auto-ML Solutions	43
Optimization of Production Processes in SMEs: Practical Methodology for the Acquisition of Process Information	51
Average Flow Time Estimation and Its Application for Storage Relocation in an Order Picking System	60

#### **Smart Manufacturing and Industry 4.0**

Analyzing Operations on a Manufacturing Line Using Geospatial Intelligence Technologies	69
Strategic Alignment and Industry 4.0: An Exploratory Study with Eleven Companies	77
Industry 4.0: A Case Study on Strategy and Innovation in a Brazilian Auto Parts Company Sergio Miele Ruggero, Nilza Aparecida dos Santos, and Marcia Terra da Silva	85
Industry 4.0 and Supply Chain Integration: A Case Study in an Auto Parts Company in Brazil	93
User-Centric Digital Assistance with Smart Tools for Manual Assembly Processes	101
Building Digital Shadows for Production Control	110
Does Industry 4.0 Matter to Automotive SME Suppliers? The Role of Advanced Digital Technologies in the Strategic Work of Firms in the Swedish Automotive Valley	118
Automating Quality Control Based on Machine Vision Towards Automotive 4.0	126
Evaluation of Potential Benefits of Augmented Reality for Industrial Services	135
Lean Digital Twins in Production Machines: Case Study in Pharmaceutical Industry	145

Contents - Part I

xix

Development of a STEP-NC – Enabled Interoperable and Open Architecture CNC Controller	252
Risk Analysis in Manufacturing Processes: An Integrated Approach Using the FMEA Method	260
Intelligent Warping Detection for Fused Filament Fabrication of a Metal-Polymer Composite Filament	267
A Two-Phased Approach to Energy Consumption Prediction for Fused Filament Fabrication of CFR-PEEK.  Heena Noh, Kijung Park, and Gül E. Kremer	274
Simulation and Model-Driven Production Management	
Sequential Optimization of a Temporary Storage Location for Cooperative Twin Overhead Shuttles in a Rail-Based Automated Container Terminal Bonggwon Kang, Bosung Kim, and Soondo Hong	285
Determining Due Dates for Rush Orders: A Simple and Effective Order Acceptance Procedure	293
Combining Agile Hardware Development with Additive Manufacturing: Implications for a Manufacturing Firm's Business Model  Daniel Omidvarkarjan, Robin Streuli, Omid Maghazei, Torbjørn Netland, and Mirko Meboldt	302
Effects of Multiple Depots on Total Travel Distance in Parallel-Aisle  Manual Order Picking Systems	310
Service Systems Design, Engineering and Management	
Towards Adaptable Customer Segments and Reference Geometries	321
Digitalization of Services for Volunteers in Non-profit Organization Mike Freitag and Oliver Hämmerle	329

Lennart Hingst and Peter Nyhuis

416

Industry 5.0 – Making It Happen in the Agri Industry. The Core Product Service Platform	424
Bjørnar Henriksen, Carl Christian Røstad, and Maria Kollberg Thomassen	
Circular Economy and Industrial Symbiosis in Sicily	432
Approach Towards Sustainability Modelling and Sustainability Risk Assessment in Manufacturing Systems	44(
A Review of Sustainable Composites Supply Chains	448
Digital Supply Networks	
An Automated Smart Production with System Reliability Under a Leader-Follower Strategy of Supply Chain Management	459
Bilevel Programming for Reducing Peak Demand of a Microgrid System Young-Bin Woo and Ilkyeong Moon	468
A Smart-Contract Enabled Blockchain Traceability System Against Wine Supply Chain Counterfeiting	477
Rescheduling Problem for Heavy Cargo Logistics with Transporters	485
Monetary Evaluation of Logistical Performance	494
A Survey of Digital Supply Chain Twins' Implementations	502
Multi-period Shelter Location-Allocation Problem with Network and Location Vulnerabilities for the Response Phase of Disaster Management.  Sweety Hansuwa, Usha Mohan, and Viswanath Kumar Ganesan	510
Modelling Interdependencies Within Production Planning and Control:  An Application-Motivated Approach	518

Contents – Part I	xxiii
Measuring Impacts of Information Sharing on Perishable Product Supply Chain Performance	526
Natalia Iakymenko, Gunrid Kjellmark, Daryl Powell, and Eivind Reke	
A Decision Support Tool to Assess the Probability of Meeting Customer	524
Deadlines	534
Supply Chain Model for Product Repulsion	543
Urban Mobility and City Logistics	
Smart Cities and Sustainable Development to Relate to the SDG—Review  Helton Almeida dos Santos, Pedro Luiz de Oliveira Costa Neto, Robson Elias Bueno, Emerson da Silva Santana, and Moacir de Junior Freitas	553
Fads and Misleading Concepts Are Influencing Urban Mobility and City Logistics?	563
Fatal Traffic Accidents in São Paulo State, Brazil: Social Characteristics and Social Distance Effects	574
Urban Traffic and Pollution in the Metropolitan Region of São Paulo (MRSP): Active Transportation as a Mitigation Measure	582
Comparing Urban Transportation Services in São Paulo, Brazil. A Decision Making Model Using AHP	593
Urban Mobility in Brazil: An Comparison Overview in Thirteen State Capitals	601
Author Index	609