Editor-in-Chief

Kai Rannenberg, Goethe University Frankfurt, Germany

Editorial Board Members

TC 1 - Foundations of Computer Science

Luís Soares Barbosa, University of Minho, Braga, Portugal

TC 2 - Software: Theory and Practice

Michael Goedicke, University of Duisburg-Essen, Germany

TC 3 - Education

Arthur Tatnallo, Victoria University, Melbourne, Australia

TC 5 - Information Technology Applications

Erich J. Neuhold, University of Vienna, Austria

TC 6 – Communication Systems

Burkhard Stiller, University of Zurich, Zürich, Switzerland

TC 7 – System Modeling and Optimization

Lukasz Stettner, Institute of Mathematics, Polish Academy of Sciences, Warsaw, Poland

TC 8 – Information Systems

Jan Pries-Heje, Roskilde University, Denmark

TC 9 - ICT and Society

David Kreps, National University of Ireland, Galway, Ireland

TC 10 - Computer Systems Technology

Achim Rettberg, Hamm-Lippstadt University of Applied Sciences, Hamm, Germany

TC 11 - Security and Privacy Protection in Information Processing Systems

Steven Furnell, Plymouth University, UK

TC 12 – Artificial Intelligence

Eunika Mercier-Laurent, University of Reims Champagne-Ardenne, Reims, France

TC 13 - Human-Computer Interaction

Marco Winckler¹⁰, University of Nice Sophia Antipolis, France

TC 14 – Entertainment Computing

Rainer Malaka, University of Bremen, Germany

IFIP Advances in Information and Communication Technology

The IFIP AICT series publishes state-of-the-art results in the sciences and technologies of information and communication. The scope of the series includes: foundations of computer science; software theory and practice; education; computer applications in technology; communication systems; systems modeling and optimization; information systems; ICT and society; computer systems technology; security and protection in information processing systems; artificial intelligence; and human-computer interaction.

Edited volumes and proceedings of refereed international conferences in computer science and interdisciplinary fields are featured. These results often precede journal publication and represent the most current research.

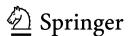
The principal aim of the IFIP AICT series is to encourage education and the dissemination and exchange of information about all aspects of computing.

More information about this series at https://link.springer.com/bookseries/6102

Terje Gjøsæter · Jaziar Radianti · Yuko Murayama Editors

Information Technology in Disaster Risk Reduction

7th IFIP WG 5.15 International Conference, ITDRR 2022 Kristiansand, Norway, October 12–14, 2022 Revised Selected Papers



Editors
Terje Gjøsæter
University of Agder
Kristiansand, Norway

Yuko Murayama D Tsuda University Tokyo, Japan Jaziar Radianti

University of Agder

Kristiansand, Norway

ISSN 1868-4238 ISSN 1868-422X (electronic)
IFIP Advances in Information and Communication Technology
ISBN 978-3-031-34206-6 ISBN 978-3-031-34207-3 (eBook)
https://doi.org/10.1007/978-3-031-34207-3

© IFIP International Federation for Information Processing 2023

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors, and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

Preface

The role of information and communication technology (ICT) in disaster situations is becoming more important than ever in these recent years, especially to mitigate and reduce the risks associated with the effects of disasters. Disaster risk reduction (DRR) is the concept and practice of reducing disaster risks through systematic efforts to analyze and reduce the causal factors of disasters (UNESCO). DRR also has been laid out in the United Nations Sendai Framework for Disaster Risk Reduction 2015–2030, which aims to reduce human loss and affected people in a disaster globally, and to reduce direct economic loss and damage to critical infrastructure and disruption of basic services.

Information and communication technologies offer numerous capabilities that were unimaginable before. The Covid-19 pandemic is a case where society turned to ICT to ensure that mission critical operations required by citizens were sustained, and basic service disruptions could be avoided. Multiple countries should work rapidly together to employ every means to prevent new risks from emerging, to reduce on-going disaster risk, and to manage residual risk. Multi-disciplinary scholars have contributed various methods and empirical and theoretical studies on the role of ICT in disaster risk reduction. For example, they discuss the role of ICT in sustainable disaster management, enabling ICT to support community monitoring of hazard and vulnerability, and governance in a flood context, early warning, mobile alerts, and mobile apps in general, the use of geographical information systems (GIS) and Remote Sensing, and applying data integration and data science from the perspective of disaster risk reduction.

IT and ICT have also been studied as enablers to acquire critical information to achieve a common understanding and situational awareness among the various stakeholders involved in responding to the crisis, and to save lives and property. Modern information and communication technologies can significantly facilitate decision-making processes and thus help to reduce the consequences of disasters.

The Seventh IFIP WG5.15 Conference on Information Technology in Disaster Risk Reduction (ITDRR 2022), held during October 12–14, 2022, at the University of Agder, Kristiansand, Norway. Due to the risk of further outbreaks of the Covid-19 pandemic, ITDRR 2022 was held in hybrid format, with 45 participants: 34 on-site and 11 on-line.

The conference focused on ICT aspects of the challenges in disaster risk reduction. The main topics included areas such as: information analysis for situation awareness, evacuation, rescue, Covid-19 issues, risk assessment, and disaster management.

ITDRR 2022 invited experts, researchers, academicians, and all others who were interested in disseminating their work to attend the conference. The conference established an academic environment that fostered the discussion and exchange of ideas among different levels of academic, research, business, and public communities.

The Program Committee received 33 paper submissions, out of which 23 research papers were finally accepted. The papers have passed through a thorough single-blind

review process. First each paper was assigned to three or four PC members through bidding, allowing them to review papers that were close to their main competence, expertise, and interests. Conflicts of interests were marked since the beginning to accommodate PC members that are also authors. Second, the reviewers provided scores and recommendations for acceptance or rejection. Third, the PC chairs reviewed all feedback from the reviewers, and discussed which decision to reach for any borderline papers.

These 7th IFIP WG 5.15 ITDRR proceedings comprise 23 articles, and 8 sections: Strategic disaster risk reduction; situational awareness; telecommunications, sensors, and drones; collaborative emergency management; cybersecurity and privacy; earthquake and climate forecasting; social media analytics; and community resilience.

Eden and Gonzalez's paper is a keynote speaker's article that addresses the challenges for understanding systemic risks in our complex, interconnected world. The authors suggest a novel approach and method for impactful risk assessment through a causal mapping technique that fulfills transparency and relevant requirements in relation to the experts and the power brokers, i.e., those who have power to act.

In the *situational awareness* section, *Polikarpus et al.* conduct a study on Effective Command and the dynamic decision-making assessment methodology as a theoretical framework for SA assessment and implementation of virtual reality software using sixteen different virtual simulations in an organization. *Bu Daher et al.* propose an ontology that enables the integration, data sharing to various involved actors, and updating of flood-related data in real time during a disaster. The authors underpin how the proposed approach improves both the information interoperability and evacuation priority judgement. *Ogbonna et al.* show the importance of universal design principles in designing rescue applications by emphasizing the presence of situational disabilities and accessibility barriers, based on a Nigerian flooding case. *França et al.* applied six awareness criteria to improve the so-called "Drones to Rescue" in a survey conducted among emergency management stakeholders. The authors also specify some suggestions when using drone operations to actually contribute to enhancing the situational awareness.

Under the telecommunications, sensors, and drones section, the authors provide examples of innovative technologies that can help to mitigate disasters. Soshino's paper discusses the application of fuel cell vehicles to support ICT in Emergency Response. Such a vehicle has embedded functions such as telecommunication and power supply functions and real-time image sharing, as well as the vehicle management applications that were tested. The author concludes that such a fuel cell vehicle is considered a practical solution to support ICT services in emergency management. Basu et al. addresses the Covid-19 Sāvdhān platform that exploited the telecom infrastructure to improve the pandemic management in India. This platform allows for SMS dissemination of pandemic-related messages to the geo-targeted population ranging from information about vaccination, quarantine facilities, testing centers, hotspots, lockdown, supplies, and the dynamic of the Covid 19-related regulations. Fujita and Hatayama develop an automated model to detect collapsed buildings that can be applied in earthquake scenarios using multiple object tracking (MOT) from aerial videos. The authors point out the failures in previous studies to detect collapsed buildings using the features of debris or damage in terms of discriminating the collapsed and standing buildings that have traditional Japanese features, and successfully applied the deep learning MOT model. *Seböck et al.* report a study concerning the challenges and success factors for implementing a chemical, biological, radiological, and nuclear (CBRN) City Sensor Network. The project addresses the idea of deployment of sensor networks to achieve early, automatic detection, identification, and protection against attacks with CBRN substances in public enclosed spaces.

Three articles are included under the collaborative emergency management section. Pilemalm et al. apply a user-centric approach in identifying and designing information systems support for collaborative emergency management, using Norway as a case. The study describes how it moves from needs to requirements to design proposals and covers core elements of the common operational picture needed for shared situational awareness and the artifacts produced through these processes, Agray and Meesters' main concern is the increased complexity of crises, requiring more diversity of the actors, which in turn can affect the quality and variety of information systems, presenting certain risks during a crisis response. A serious gaming research method highlights the increased cybersecurity risks associated with the use of information technologies during a crisis response and identifies the need for increased awareness, cultural change, and additional capacities to mitigate these risks. Dokas et al. discuss the interruption during the construction of the Risk and Resilience Assessment Centre project of Eastern Macedonia and Thrace, due to the plane crash of an Antonov An-12 in Kavala, Greece. This triggered the activation of the center to provide decision support expertise and led to a successful collaboration between researchers and stakeholders. Ben Amara et al. address a business continuity robustness assessment approach through sociological indicators. This research work aims to define the pillars of a BCM, propose a BCM robustness assessment grid, and introduce sociological indicators to assess the robustness of the BCM.

The cybersecurity and privacy section contains three articles. Stassen et al. focus on the dilemma between compliance and pressure, and through a serious game, examine human behavior to improve cybersecurity in natural disasters. The study identifies variables such as time, cognitive load, disruption, coordination, and trust that influence compliance rates. Andreassen et al. conduct a study aiming to develop an understanding of the concept of situational awareness and its function in Managed Security Service Providers (MSSPs) cyber-incident response operations, and to illustrate best practices in security operations teams. The empirical findings are based on best practices adopted by MSSPs operating in Norway. Barrios et al. address the privacy by design challenges in the CBRN (Chemical, Biological, Radiological, Nuclear) technologies for preparedness and response, highlighting the management of vulnerable groups' data. The paper discusses issues related to accessibility and consent to enforce privacy rights, and also assesses the integration of privacy-by-design into the developed platform called "Proactive".

Two of the ITDRR articles are about *earthquake and climate forecasting*. *Nasution et al.* suggest a novel approach to representing locations on the earth called Single Value Coordinate System (SVCS), which is applied for a forecasted earthquake to provide the magnitude, location, and time of the earthquake. *Munandar et al.* conduct data analytics concerning climate change using Principal Component Analysis

compounded with a Vector Autoregressive Integrated (PC-VARI) model, using several locations in Indonesia as cases.

Two ITDRR papers discuss *social media analytics. Rokuse and Uchida* address the challenges of using social media in disasters due to the high volume of data. Machine learning can help classify and extract useful information from tweets, but building models in real time is difficult. Therefore, a model trained on tweets from past disasters was used to extract location mentions from tweets posted during heavy rain disasters in Japan in 2018, 2020, and 2021. Combining data from multiple disasters achieved the best performance, and the model may have achieved generalization performance. Further studies will examine how the model performs with different types of disasters.

Bono et al. raise a popular topic on the use of social media as a source of real-time information that can support crisis response during emergencies. The authors propose a machine-learning-based system that detects the onset of emergency events through the analysis of word mentions on social media which is language-agnostic and can be applied to any language.

Lastly, the ITDRR 2022 authors have contributed from different perspectives in the *community resilience* section. *Matsuno and Matsuura* demonstrate how the use of gamification and serious games using a simulation application can provide knowledge and experience to the users on living in an evacuation shelter. *Gil et al.* propose a strategic approach for food system resiliency from a community-based initiative during the Covid-19 pandemic, using a case study in Medellin, Colombia. The study also identifies change factors considered as a long-term capability to enhance food resilience and to overcome food insecurity. Finally, *Nguyen et al.* provide a comprehensive design of an inventory to gather and manage resilience-related information. Overall, a lot of interesting contributions were provided by ITDRR authors.

The volume editors would like to express their special gratitude to the members of the Program Committee, and to the many reviewers of the papers, for their dedication in helping produce this volume.

ITDRR 2022 selected the following papers for the Best Paper Award and the Best Student Paper Award, based on the review results:

- The ITDRR 2022 Best Paper Award: Yasuhiro Soshino, Application of the Fuel Cell Vehicle to Support ICT in Emergency Response
- The ITDRR 2022 Best Student Paper Award: Stella Polikarpus, Edna Milena Sarmiento-Márquez, and Tibias Ley, Creation and Use of Virtual Simulations for Measuring Situational Awareness of Incident Commanders

We hope that these awards encourage the awardees and future candidates in their research work and submissions to our future conferences.

March 2023

Jaziar Radianti Terje Gjøsæter Yuko Murayama

Organization

Honorary Chairs

Jose J. Gonzalez University of Agder, Norway

Dimiter Velev University of National and World Economy, Bulgaria

General Chair

Jaziar Radianti University of Agder, Norway

Program Committee Chairs

Terje Gjøsæter University of Agder, Norway Jaziar Radianti University of Agder, Norway Yuko Murayama Tsuda University, Japan

Publicity Chairs

Bjørn Erik Munkvold University of Agder, Norway

Plamena Zlateva Bulgarian Academy of Sciences, Bulgaria

Osamu Uchida Tokai University, Japan

Benny B. Nasution Politeknik Negeri Medan, Indonesia

Program Committee

Ahmed A. Aboughonim University of Agder, Norway Frederick Benaben IMT Mines Albi, France

Marcos R. S. Borges Universidade Federal do Rio de Janeiro, Brazil

Tadeusz Czachorski Institute of Theoretical and Applied Informatics – PAS,

Poland

Ioannis Dokas Democritus University of Thrace, Greece
Julie Dugdale Université Grenoble Alpes, France
Terje Gjøsæter University of Agder, Norway

Igor Grebennik Kharkiv National University of Radio Electronics,

Ukraine

Tim A. Majchrzak University of Agder, Norway
Rainer Malaka University of Bremen, Germany
Kenny Meesters Tilburg University, The Netherlands

Tilo Mentler Trier University of Applied Sciences, Germany

Bjørn Erik Munkvold University of Agder, Norway Yuko Murayama Tsuda University, Japan

Benny B. Nasution Politeknik Negeri Medan, Indonesia

Organization

Х

Erich Neuhold University of Vienna, Austria Sofie Pilemalm Linköping University, Sweden,

University of Agder, Norway

University of Agder, Norway Jaziar Radianti

International University of Japan, Japan Mihoko Sakurai

Jun Sasaki Yamato University, Japan

Hans Jochen Scholl University of Washington, USA

University for Continuing Education Krems, Austria Walter Seböck

University of Agder, Norway Devinder Thapa

TU Wien, Austria A Min Tjoa

University of Ljubljana, Slovenia Denis Trcek

Osamu Uchida Tokai University, Japan Tokai University, Japan Keisuke Utsu

University of National and World Economy, Bulgaria Dimiter Velev

University of Electro-Communications, Japan Kayoko Yamamoto Plamena Zlateva Bulgarian Academy of Sciences, Bulgaria

Reviewer

Robin Nolte University of Bremen, Germany

Local Organizing Committee

Charlotte Nilsen University of Agder, Norway Eirik Rustad University of Agder, Norway University of Agder, Norway Lucia Castro Herrera University of Agder, Norway Sindisiwe Magutshwa

Contents

Strategic Disaster Risk Reduction	
The Strategic Management of Disaster Risk Mitigation	3
Situational Awareness	
Creation and Use of Virtual Simulations for Measuring Situation Awareness of Incident Commanders	23
Enhancing Interoperability and Inferring Evacuation Priorities in Flood Disaster Response	39
Julie Bu Daher, Patricia Stolf, Nathalie Hernandez, and Tom Huygue	
Situational Disabilities in Information Systems for Situational Awareness in Flood Situations in Nigeria	55
Providing Situational Awareness to Emergency Responders Using Drones Juliana B. S. França, Jacimar F. Tavares, Angélica F. S. Dias, and Marcos R. S. Borges	69
Telecommunications, Sensors and Drones	
Application of the Fuel Cell Vehicle to Support ICT in Emergency Response	89
COVID-19 Sāvdhān: Harnessing the Telecom Infrastructure for COVID-19 Management Saurabh Basu, Suvam Suvabrata Behera, Sandeep Sharma, Anugandula Naveen Kumar, Sumit Kumar Jha, Sabyasachi Majumdar, Niraj Kant Kushwaha, Arun Yadav, and Pankaj Kumar Dalela	101
Collapsed Building Detection Using Multiple Object Tracking from Aerial Videos and Analysis of Effective Filming Techniques of Drones	118

Collaborative Emergency Management	
Developing Information Systems for Collaborative Emergency Management: Requirements Analysis and Prototyping	153
Shortcomings of Netcentric Operations During the COVID-19 Pandemic 1 Abir Agray and Kenny Meesters	170
Work as Imagined vs Work as Done: The Case of an Under Development Risk and Resilience Research Centre During the Antonov An-12 Crash Emergency in Greece	185
Ioannis M. Dokas, Anastasia K. Paschalidou, Konstantinos Chouvardas, Ilias Petrou, Kyriaki Psistaki, Sofia Christoforou, Valkaniotis Sotiris, Panagiotis Argyrakis, Apostolos Zeleskidis, Stavroula Charalabidou, and Apostolos Vasileiou	
A Business Continuity Robustness Assessment Approach Through Disruption's Sociological Indicators	197
Cybersecurity and Privacy	
Cyber Security Policies in Crisis Response: Exploring the Predicament of Creating Safe But Workable Systems	215
InCReASE: A Dynamic Framework Towards Enhancing Situational Awareness in Cyber Incident Response	230
Privacy by Design in CBRN Technologies Targeted to Vulnerable Groups: The Case of PROACTIVE	244

Earthquake	and	Climate	Forecasting

Transformation of an Esvecees (SVCS) Value to Spherical Coordinates as the Result of the Earthquake Forecasting Using SLHGN	261
Data Analytics of Climate Using the PCA-VARI Model Case Study in West Java, Indonesia	276
Social Media Analytics	
Location Mention Recognition from Japanese Disaster-Related Tweets	293
Learning Early Detection of Emergencies from Word Usage Patterns on Social Media	308
Community Resilience	
Development and Evaluation of a Shelter Simulator Using Gamification Yutaka Matsuno and Mei Matsuura	327
Strategic Approach to Food System Resiliency from Community-Based Initiatives During the Covid-19 Pandemic Juan Camilo Sánchez Gil, Martha Alicia Cadavid Castro, Luis Alirio López Giraldo, and Guillermo León Moreno Soto	341
Web-Based Tool to Facilitate Resilience-Related Information Management Hoang Long Nguyen, Salvatore Antonio Marchese, Valentino Gandolfo, Leonardo Luca Trombetta, Massimo Cristaldi, Uberto Delprato, and Rajendra Akerkar	358
Author Index	375