

Keynote: Large-scale trustworthy distributed collaborative systems - challenges and prospective solutions

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Large-scale trustworthy distributed collaborative systems: challenges and prospective solutions

Claudia-Lavinia Ignat COAST - Centre Inria de l'Université de Lorraine

Inforsid 2024 May 30, 2024 claudia.ignat@inria.fr

Douglas Engelbart: Augmenting Human Intellect



The Mother of all Demos, December 9, 1968



NLS: Online System https://archive.org/details/dougengelbartarchives



Groupware, early 1990s

« Computer-based systems that support groups of people engaged in a common task (or goal) and that provide an interface to a shared environment. » [EGR91]

 Lotus Notes (HCL Notes today), one of the first commercial groupware allowing remote group collaboration



Groupware Time Space Matrix [388]

same time different time synchronous asynchronous Face to face interactions Continuous task decision rooms, single display large public display, team co-located groupware, shared table, wall rooms, shift work groupware, displays, roomware, ... project management, ... Time/Space Groupware **Matrix** remote **Communication + Remote interactions** coordination video conferencing, instance email, bulletin boards, blogs, messaging, chats/MUDs/virtual asynchronous conferencing, worlds, shared screens, multigroup calendars, workflow, user editors version control, wikis



same place

different place

Collaborative Systems: from users to community of users



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"Isn't it chaotic to all edit in the same document, even the same paragraph, at the same time?" "Why would a group ever want to edit in the same line of text at the same time?" [EGR91]

GROVE, 1989

From users to community of users: new practices



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(newest | oldest) View (newer 20 | older 20) (20 | 50 | 100 | 250 | 500)

United States Capitol: Revision history

Inría

From users to community of users: new practices



Example: Intergovernmental Panel Climate Change (IPCC) assessment report editing

- Expert contributions: hundreds of scientists from different countries
- Review stages by experts and governments
- Approval sessions: government delegates and lead authors
- Editing teams: review editors



Limitations of Central Authority Systems



RIVACY

Vision: Peer-to-Peer Collaborative Systems

Collaboration Modes – Concurrent Changes

Collaboration Modes – Offline Work

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Collaboration Modes – Ad-hoc Collaboration

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Research issues

How to **maintain consistency of different copies** in the face of concurrent modifications?

2 How to secure collaboration data?

3 How to make a collaboration **trustworthy**?

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Research issues

How to **maintain consistency of different copies** in the face of concurrent modifications?

2 How to secure collaboration data?

3 How to make a collaboration **trustworthy**?

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CAP Theorem [B00]

- Properties of shared-data systems
 - Data consistency
 - System availability
 - Tolerance to network partition
- Only two out of three properties can be achieved at a given time
- Relax consistency for availability in the presence of network partitions

Operational transformation (OT) [EG89]

T(ins(p1,c1), ins(p2,c2)) :if (p1<p2) return ins(p1,c1) else return ins(p1+1,c1) endif

- Transforms non commuting operations to make them commute
- Genericity
 - Time complexity Average: O(H.c) ⊢ Worst case: O(H²) c
 - H: #ops c: avg. #conc. ops
- Difficult to write correct transformation functions
- State vectors used for detecting concurrency ⇒ scalability limitations
- Not very suitable for large scale peer-to-peer collaboration

Conflict-free Replicated Data Types (CRDT)[SPBZ11]

- Design operations to be commutative by construction
- Abstract data types
 - Designed to be replicated at multiple sites
 - Any replica can be modified without coordination
 - State convergence is guaranteed
- State-based and operation-based approaches

Conflict-free Replicated Data Types (CRDT) State-based Replication

- Algorithm
 - Periodically, replica at p_i sends its current state to p_i
 - Replica p_j merges received state into its local state by executing m
- After receiving all updates (irrespective of order), each replica will have same state

Conflict-free Replicated Data Types (CRDT) State-based Replication

- Merge operator:
 - Commutative: x y = y x
 - Associative: $(x \bullet y) \bullet z = x \bullet (y \bullet z)$
 - Idempotent : $x \bullet x = x$
- A semi-lattice is a Partial order ≤ set S with a least upper bound (LUB), denoted ⊔
 - m = x ⊔ y is a LUB of { x, y } under ≤ if and only if
 ∀ m', x ≤ m' ∧ y ≤ m' ⇒ x ≤ m ∧ y ≤ m ∧ m ≤ m'
 - It follows that ⊔ is commutative, associative and idempotent

Conflict-free Replicated Data Types (CRDT) Operation-based Replication

- An update split into (t,u): t is a side-effect-free prepare-update method and u is an effect-update method
- Algorithm

•Updates delivered to all replicas

•Causally-ordered broadcast, every message delivered to every node exactly once w.r.t. happen-before order

• Commutativity holds for concurrent updates

Conflict-free Replicated Data Types (CRDT) Operation vs. State-based Replication

- Both approaches are equivalent
 - A state-based object can emulate an operation-based object, and vice-versa
- Operation-based:
 - More efficient since you only ship small updates
 - But require exactly once causally-ordered broadcast
- State-based:
 - Only require reliable broadcast
 - Communication overhead of shipping the whole state
- Delta State-based [ASB18] :
 - Small messages
 - Dissemination over unreliable communication channels

Consistency Maintenance Conflict-free Replicated Data Types (CRDT)

- Register
 - Last-Writer Wins
 - Multi-Value
- Set
 - Grow-Only
 - 2-Phase
 - Observed-Remove
 - Observed-Update-Remove

Conflict-free Replicated Data Types (CRDT) (Text) Sequence [PMSL09][WUM09]

- Document = linear sequence of elements
 Each element has a unique identifier
 - •Identifier constant for the lifetime of the document
 - Dense total order of identifiers consistent with element order:
 → id_x, id_y: id_x < id_y ⇒ ∃ id_z: id_x < id_z < id_y
- •Different approaches for generating identifiers:

Conflict-free Replicated Data Types (CRDT) Logoot [WUM09]

Logoot identifiers: $\langle p_1, s_1, h_1 \rangle \langle p_2, s_2, h_2 \rangle \cdots \langle p_k, s_k, h_k \rangle$ <1,2,1> p_i integer С <1.2.2> 0 s_i site identifier <2,1,2> n h_i logical clock at site s_i <3,1,3> С <3,1,3><8,4,5> u <3,2,5> r ins(<3,2,5><13,1,7>, r) <4,1,7> е <4,1,7><9,2,6> n <7,2,8> С <9,1,7> у <10,2,8> (12,3,1> С ins(<12,3,1><7,8,2><13,3,6><7,2,9>, o) (12,3,1><6,5,1> 0 <12.3.1><7.8.2> n <12,3,1><7,8,2><12,3,5> t <12,3,1><7,8,2><13,3,6> r 1 <12,3,1><7,8,2><14,3,7>

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Time complexity
 Time complexity
 Average: O(k log(n))
 Worst case: O(H*log(H))
 H: #ops

n: doc. size (non deleted chars.) k: avg. size of Logoot identifier

- No need for concurrency detection
- Identifiers storage cost
- New design for each data type
- Suitable for large-scale collaboration

Conflict-free Replicated Data Types (CRDT) LogootSplit [AM0I13]

Aggregation of elements to limit metadata

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Conflict-free Replicated Data Types (CRDT) LogootSplit - Impact

- Implemented in MUTE P2P collaborative editor [NEOIC17] [github.com/coast-team/mute, OpenPaaS::NG, ADT MUTE]
- Better performances than GoogleDocs [DI16a]

• Related approach on wikis transferred to XWiki [1A021]

User Study: The effect of delay on users [10FSC15]

- Delays in seeing modifications of other users
 - Network delay
 - Time complexity of consistency maintenance algorithms
 - Types of architecture

Thin client architecture

Thick client architecture

How does delay influence group performance?

Experiment design

- 20 groups of 4 students
 - Perform several collaborative editing tasks
 - A proofreading task
 - A sorting task
 - A note taking task
 - Use the provided collaborative editor (Etherpad) + chat
 - Each group experienced a certain delay (0, 4, 6, 8, 10 s)
- Registration of user keyboard inputs
- Video recording of user activities on desktop

Note-taking [IOFSC15]

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Delay reduces Group Performance

Delay increases error rate and redundancy

Delay reduces Group Performance

• Delay decreases proportion of keywords

Design implications

- Reduce the delay by the choice of the architecture and synchronisation algorithms
- Make users aware of existing delays such that they can compensate for the delay by coordination strategies
- Analyse real collaboration traces to understand collaboration patterns and behavior [NI18]

Perspectives – Replication for complex data

- Composition of replication mechanisms for simple data
 - Maintaining global invariants (e.g. integrity constraints) over CRDTs for replicated relational databases [IEB24]
 - Replication mechanisms for P2P cloud storage [AII23]
 - Automated approach to combine CRDTs meeting expressed constraints
- Validate with users the defined merge semantics

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Research issues

How to maintain consistency of different copies in the face of concurrent modifications?

2 How to secure collaboration data?

3 How to make a collaboration trustworthy?

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Security in peer-to-peer collaboration

- Client-side E2E encryption
- Group key management
- Access control without central authority

Encryption for mutable data by means of CRDTs

CRDTs suitable for client-side E2E encryption

Group key management for large and dynamic groups

- TreeKEM Message Layer Security (MLS) RFC 9420
 - Operations: Add, Remove and Update

Updating member B

Adding member E

С

В

Modified/updated keys

Keys on co-path, used to encrypt new keys to subgroups

- Delivery Service: a central server that resolves conflicts among operations
- Goal: Distribute the Delivery Service [PIFTI23]
 - Use of reliable broadcast protocols for operation delivery
 - Use consensus between group members for operation commits

Access control for peer-to-peer systems without central authority

Goals

- Replicated data
- Replicated access rights
- Multiple administrators

Approach

- Compose CRDTs for data with CRDTs for access rights [RIP23]
- Dependencies
 - Between access rights operations
 - Between document and access rights

Site₂: Admin,Read,Write

P2P Cloud Storage – Défi Alvearium with hive Replication and security mechanisms application

- A distributed peer-to-peer cloud exploiting unused capacity of computers
 - +20% of computing resources remain unused
 - Allows users to share these computing resources
 - Builds a virtual cloud to offer compute and **storage services**

- Sustainable
- Secure & private
- Data sovereignty
- Affordable

P2P Cloud Storage – collaboration with hive Research topics

- How to place data in the peer-to-peer storage in order to ensure high availability?
- How to manage data that can be modified by different peers?
- How to deal with Byzantine nodes? How to handle Sybil attacks?
- How to define a peer-to-peer security mechanism (manage access rights, client-side E2E encryption, group key management)

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Research issues

1 How to **maintain consistency of different copies** in the face of concurrent modifications?

2 How to secure collaboration data?

3 How to make a collaboration **trustworthy**?

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Trust in collaborative tools [L21]

- Crisis management issues on information sharing
- Technical issues: tools' complexity, network delay, no interoperability
- Communicational issues

Peer-to-peer user trust

• Prediction of future collaborative user behavior based on the quality of user contributions

Trust computation - contribution

- Evaluate collaborators trust based on their past behavior
 - Contract-based collaborative editing
 - Trust game

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Trust computation in collaborative editing

• Respect/Violation of contracts [TI11,TIBM11,TIM12,ID21]

Peer-to-peer trust metric in trust game [BDM95]

- Design a trust metric dealing with fluctuating user behaviour [DI16a]
 - For a round: $current_trust_t = log(send_proportion_t * (e-1) + 1)$

send _ proportion_t =
$$\frac{sending _amount_t}{max _sending _amount}$$

• For accumulated rounds:

 $aggregate_trust_{t} = \alpha_{t} * current_trust_{t} + (1 - \alpha_{t}) * aggregate_trust_{t-1}$

Validation of the trust metric – experimental design [IDS19]

 Experiment with users on 4 trust games: Simple Game, Identity Game, Score game and Combine game

- Showing either trust score or identity improves the measure
- Showing both of them does not change the measure
- Trust-based systems can be a replacement of identity-based systems
- Collaboration with Department of Psychology Wright State University

PEPR eNSEMBLE (https://pepr-ensemble.fr/) PILOT – Practices and infrastructure for long term collaboration

- Socio-technical models for long-term collaboration
- Multi-organizational, sovereign, secure, interoperable collaboration platforms promoting trust and digital well-being
- Coordinators
 - Claudia-Lavinia Ignat, Inria
 - François Charoy, Université de Lorraine
 - Myriam Lewkowicz, Université de Technologie de Troyes

PILOT – Project axes

- Axis 1: Understanding current and future forms of longterm collaboration
- Axis 2: Open technical frameworks and protocols for long-term collaboration
- Axis 3: Conceptual Frameworks for long-term collaboration
- Axis 4: Actionable guidelines and demonstrators for long term collaboration

PILOT architecture

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PILOT – Resources

- Budget: 5 M€
- Period: 7 years (Sept. 2023 Aug. 2030)
- Non permanent resources
 - 18 PhD theses
 - 4 postdocs of 2 years
 - 2 engineers of 4 years
 - 12 internships of 6 months
- 14 partner institutions: Inria, CNRS, Univ. Paris-Saclay, Univ. Grenoble Alpes, Sorbonne Univ., IMT, UTT, INSA Lyon, UCB, Nantes Université, ENSAM, Univ. de Lille, Univ. de Toulouse

Large-scale trustworthy distributed collaborative systems

- New uses and new practices due to large scale adoption
- New challenges
 - Consistency of replicated complex data
 - Security mechanisms without a central authority
 - Trust in collaborative platforms and trust among collaborators

COAST Team http://team.inria.fr/coast/

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