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Human Aspects of Information Security and Assurance

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IFIP is the global non-profit federation of societies of ICT professionals that aims at achieving a worldwide professional and socially responsible development and application of information and communication technologies.

IFIP is a non-profit-making organization, run almost solely by 2500 volunteers. It operates through a number of technical committees and working groups, which organize events and publications. IFIP's events range from large international open conferences to working conferences and local seminars.

The flagship event is the IFIP World Computer Congress, at which both invited and contributed papers are presented. Contributed papers are rigorously refereed and the rejection rate is high.

As with the Congress, participation in the open conferences is open to all and papers may be invited or submitted. Again, submitted papers are stringently refereed.

The working conferences are structured differently. They are usually run by a working group and attendance is generally smaller and occasionally by invitation only. Their purpose is to create an atmosphere conducive to innovation and development. Refereeing is also rigorous and papers are subjected to extensive group discussion.

Publications arising from IFIP events vary. The papers presented at the IFIP World Computer Congress and at open conferences are published as conference proceedings, while the results of the working conferences are often published as collections of selected and edited papers.

IFIP distinguishes three types of institutional membership: Country Representative Members, Members at Large, and Associate Members. The type of organization that can apply for membership is a wide variety and includes national or international societies of individual computer scientists/ICT professionals, associations or federations of such societies, government institutions/government related organizations, national or international research institutes or consortia, universities, academies of sciences, companies, national or international associations or federations of companies.

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Nathan Clarke · Steven Furnell (Eds.)

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14th IFIP WG 11.12 International Symposium, HAISA 2020
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Preface

It is now widely recognized that technology alone cannot provide the answer to security problems. A significant aspect of protection comes down to the attitudes, awareness, behavior, and capabilities of the people involved, and they often need support in order to get it right. Factors such as lack of awareness and understanding, combined with unreasonable demands from security technologies, can dramatically impede their ability to act securely and comply with policies. Ensuring appropriate attention to the needs of users is therefore a vital element of a successful security strategy, and they need to understand how the issues may apply to them and how to use the available technology to protect their systems.

With the above in mind, the Human Aspects of Information Security and Assurance (HAISA) symposium series specifically addresses information security issues that relate to people. It concerns the methods that inform and guide users' understanding of security, and the technologies that can benefit and support them in achieving protection.

This book presents the proceedings from the 2020 event, held virtually due to the COVID-19 pandemic, during July 2020. A total of 27 reviewed papers are included, spanning a range of topics including issues related directly to the pandemic and the impacts on contact-tracing applications and privacy, education and awareness, and management and modeling of security. All of the papers were subject to double-blind peer review, with each being reviewed by at least two members of the International Program Committee. We are grateful to all of the authors for submitting their work and sharing their findings.

The HAISA symposium is the official event of IFIP Working Group 11.12 on Human Aspects of Information Security and Assurance, and we would like to thank Prof. Kerry-Lynn Thomson for supporting the event as Working Group chair. We would also like to acknowledge the significant work undertaken by our International Program Committee and recognize their efforts in reviewing the submissions and ensuring the quality of the resulting event and proceedings. Finally, we would like to thank Dr. Christos Kalloniatis and the organizing team for making all the necessary arrangements to enable this symposium to take place.

July 2020

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Contents

Privacy and COVID-19

- Australian Attitudes Towards Privacy of Information: Will COVID-19 Make a Difference? 3
Leah Shanley, Michael N. Johnstone, Michael Crowley, and Patryk Szewczyk
- Concern for Information Privacy: A Cross-Nation Study of the United Kingdom and South Africa. 16
Adéle Da Veiga and Jacques Ophoff
- A Review of Information Security Aspects of the Emerging Covid-19 Contact Tracing Mobile Phone Applications. 30
Georgios Magklaras and Lucia N. López-Bojórquez

Awareness and Training

- Towards a Cross-Cultural Education Framework for Online Safety Awareness 47
R. Herkanaidu, S. M. Furnell, and M. Papadaki
- Towards an Heuristic Approach to Cybersecurity and Online Safety Pedagogy 58
Simon Marsden
- ContextBased MicroTraining: A Framework for Information Security Training 71
Joakim Kävrestad and Marcus Nohlberg

Social Engineering

- Employees' Interest in Professional Advancement on LinkedIn Increases Susceptibility to Cyber-Social Engineering: An Empirical Test 85
Mohammed Khaled N. Alotaibi
- Does Ubuntu Influence Social Engineering Susceptibility? 97
Ntsewa B. Mokobane and Reinhardt A. Botha
- Quantifying Susceptibility to Spear Phishing in a High School Environment Using Signal Detection Theory 109
P. Unchit, S. Das, A. Kim, and L. J. Camp

Security Behaviour

KidsDoodlePass: An Exploratory Study of an Authentication Mechanism for Young Children 123
Esra Alkhamis, Helen Petrie, and Karen Renaud

Information Security Behavioural Threshold Analysis in Practice: An Implementation Framework 133
D. P. Snyman and H. A. Kruger

Information Security Behavior: Development of a Measurement Instrument Based on the Self-determination Theory 144
Yotamu Gangire, Adéle Da Veiga, and Marlien Herselman

Education

Addressing SME Characteristics for Designing Information Security Maturity Models 161
Bilge Yigit Ozkan and Marco Spruit

Cyber Security Education and Training Delivering Industry Relevant Education and Skills via Degree Apprenticeships 175
Ismini Vasileiou

Internet Self-regulation in Higher Education: A Metacognitive Approach to Internet Addiction 186
Dean John von Schoultz, Kerry-Lynn Thomson, and Johan Van Niekerk

End-User Security

Bayesian Evaluation of User App Choices in the Presence of Risk Communication on Android Devices 211
B. Momenzadeh, S. Gopavaram, S. Das, and L. J. Camp

Exploring Information Security and Domestic Equality 224
Marcus Nohlberg and Joakim Kävrestad

Responding to KRACK: Wi-Fi Security Awareness in Private Households . . . 233
Jan Freudenreich, Jake Weidman, and Jens Grossklags

Usable Security

Exploring the Meaning of “Usable Security” 247
Markus Lennartsson, Joakim Kävrestad, and Marcus Nohlberg

Dyslexia and Password Usage: Accessibility in Authentication Design 259
Karen Renaud, Graham Johnson, and Jacques Ophoff

Securing User eXperience: A Review for the End-Users’
 Software Robustness 269
Panagiotis Zagouras and Christos Kalloniatis

Security Policy

SMEs’ Confidentiality Concerns for Security Information Sharing. 289
Alireza Shojaiifar and Samuel A. Fricker

Validation of an Information Privacy Perception Instrument
 at a Zimbabwean University 300
Kudakwashe Magaurashe, Adéle Da Veiga, and Nico Martins

Are We Really Informed on the Rights GDPR Guarantees? 315
Maria Sideri and Stefanos Gritzalis

Attitudes and Perceptions

“Most Companies Share Whatever They Can to Make Money!”:
 Comparing User’s Perceptions with the Data Practices of IoT Devices. 329
*Mahdi Nasrullah Al-Ameen, Apoorva Chauhan, M. A. Manazir Ahsan,
 and Huzeyfe Kocabas*

Analysis of the ‘Open Source Internet Research Tool’:
 A Usage Perspective from UK Law Enforcement 341
Joseph Williams and Paul Stephens

Critical Analysis of Information Security Culture Definitions 353
Zainab Ruhwanya and Jacques Ophoff

Author Index 367