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Proceedings

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Preface

IFIP EGOV 2011 was the 10th annual international conference on electronic government research and practice organized by the International Federation for Information Processing Working Group 8.5 (Information Systems in Public Administration), or IFIP WG 8.5 for short. This conference has repeatedly been ranked as one of three core conferences worldwide in the research domains of eGovernment and eGovernance.

Traditionally, the series of IFIP EGOV conferences has attracted scholars from around the world. This was also the case in 2011, when the conference brought together scholars and practitioners from five continents and 39 countries.

As in previous years, IFIP EGOV was co-located with IFIP ePart, the IFIP Conference on eParticipation. IFIP ePart aims at presenting advances in both social and technological scientific domains, seeking to demonstrate new concepts, methods, and styles of eParticipation. IFIP ePart is closely aligned with the IFIP EGOV conference. The chairs of both conferences maintain close links and are committed to continue co-locating the two events in the years to come, which intentionally allows for exchange and cross-fertilization between the two communities.

The IFIP EGOV 2011 “Call for Papers” attracted 109 paper submissions, which included 84 full research papers and 25 work-in-progress papers on ongoing research as well as project and case descriptions, and 9 workshop and panel proposals. Among the 84 full research paper submissions, 38 papers (empirical and conceptual) were accepted for Springer’s LNCS proceedings. These papers have been clustered under the following headings:

- Foundations
- Acceptance and Diffusion
- Governance, Openness and Institutions
- Architecture, Security and Interoperability
- Transformation, Values and Change

As in past years, Trauner Druck, Linz/Austria, published accepted work-in-progress papers and workshop and panel abstracts in a complementary proceedings volume. This year, that volume covers approx. 60 paper contributions, workshop abstracts, and panel summaries from both conferences, IFIP EGOV and IFIP ePart.

As in the previous years and per recommendation of the Paper Awards Committee, the IFIP EGOV 2011 Organizing Committee granted outstanding paper awards in three distinct categories:

- The most interdisciplinary and innovative research contribution
- The most compelling critical research reflection
- The most promising practical concept

The winners in each category were announced in the award ceremony at the conference dinner, which was a highlight of each IFIP EGOV conference.

Many people make large events like this conference happen. We thank the 95 members of the IFIP EGOV 2011 Program Committee and dozens of additional reviewers for their great efforts in reviewing the submitted papers. Marijn Janssen and his team at the Delft University of Technology were the major contributors who tirelessly organized and managed the zillions of details locally as well as the administrative management of the review process and the compilation of the proceedings.

The host of IFIP EGOV 2011 was the Faculty of Technology, Policy and Management (TPM) at Delft University of Technology, The Netherlands. Established in 1842 by King Willem II, Delft University of Technology (TU Delft) has a rich tradition reaching back more than 160 years. Initially, the university focused predominantly on civil engineering but today eight departments offer 15 Bachelor of Science and 29 Master of Science programs. With approximately 17,000 students and an academic staff of 3,000 (including 250 professors), TU Delft is the largest and most comprehensive university of engineering sciences in The Netherlands.

Delft is the epitome of a Dutch city with canals crisscrossing its historical center. Outdoor restaurants and pubs along with a myriad of retail shops make Delft a bustling place. The city is famous for its association with the Dutch Royalty (who are traditionally laid to their final rest in the city's cathedral), its blue pottery, and the renowned Dutch painter Vermeer. It was a great pleasure to hold IFIP EGOV 2011 at this special place.

August/September 2011

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