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Preface

IFIP EGOV 2012 was the 11th annual international conference on electronic government research and practice organized by the International Federation for Information Processing Working Group 8.5 (Information Systems in Public Administration), or IFIP WG 8.5 for short. This conference has repeatedly been ranked as a core conference worldwide in the research domains of eGovernment and eGovernance.

For more than a decade, the series of IFIP EGOV conferences has attracted scholars from around the world. This was again the case in 2012, when the conference brought together scholars and practitioners from five continents and 29 countries.

As in previous years, IFIP EGOV was co-located with IFIP ePart, the IFIP Conference on eParticipation, which aims at presenting advances in both social and technological scientific domains, seeking to demonstrate new concepts, methods, and styles of eParticipation. IFIP ePart is closely aligned with the IFIP EGOV conference. The chairs of both conferences maintain close links and are committed to continuing the co-location of the two events in the years to come, which intentionally allows for exchange and cross-fertilization between the two communities.

The IFIP EGOV 2012 “Call for Papers” attracted over 80 submissions, more than half of which were completed research papers. The remaining submissions comprised work-in-progress papers on ongoing research (including doctoral papers), project and case descriptions, as well as five workshop and panel proposals. Among the full research paper submissions, 23 papers (empirical and conceptual) were accepted for Springer’s LNCS proceedings. These papers have been clustered under the following headings:

- Foundations
- Adoption and Diffusion
- Open Government and Transformation
- Infrastructure and Technology
- Evaluation
- Citizen Perspective, Social Inclusion, and Social Media

As in past years, Trauner Druck, Linz/Austria, published accepted work-in-progress papers and workshop and panel abstracts in a complementary proceedings volume. This year, that volume covers 33 paper contributions, workshop abstracts, and panel summaries from both, IFIP EGOV and IFIP ePart conferences.

As in previous years and per recommendation of the Paper Awards Committee led by Prof. Olivier Glassey, IDHEAP, Lausanne, Switzerland, the IFIP EGOV 2012 Organizing Committee granted outstanding paper awards in three distinct categories:

- The most interdisciplinary and innovative research contribution
- The most compelling critical research reflection
- The most promising practical concept

The winners of each category were announced in the award ceremony at the conference dinner, which is a highlight of each IFIP EGOV conference.

It takes many people to make large events like this conference happen. We thank the 101 members of the IFIP EGOV 2012 Program Committee and dozens of additional reviewers for their great efforts in reviewing the submitted papers. Carl Erik Moe, Leif Skiftenes Flak, Øystein Sæbø, and their team at the University of Agder in Kristiansand were major contributors who tirelessly organized and managed the zillions of details locally. We would also like to thank Adam Taplin and Christine Malinowski of the University of Washington, Seattle, USA for the administrative management of the academic review process and the compilation of the proceedings.

The host of IFIP EGOV 2012 was the Department of Information Systems in the School of Economics and Social Sciences at Agder University, Kristiansand, Norway. Established in 1839 as the Kristiansand Teacher Training College, the University College of Agder was formed through the merger of six public colleges in 1994 that already had a long academic tradition at that time. In 2007, the college was granted the status of university covering the academic areas of business, economics, engineering, technology, the humanities, mathematics, nursing, teacher education, and the fine arts. With approximately 8,000 students and an academic staff of 1000, the University of Agder is a bustling and intellectually diverse academic hub near the southern tip of Norway.

Kristiansand was founded in 1641 by King Christian IV of Denmark and Norway in an area that has been inhabited by humans since ancient times. It is a uniquely located and charming coastal city with a historic center at the mouth of the Otra river and a population of some 81000. Today, Kristiansand is a hub of commercial activity, overseas trade, culture, research, and education. The city has a reputation for its warm, sunny, and long summer nights. It was a great pleasure to hold IFIP EGOV 2012 at this special place.

September 2012

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