

### L'intelligence collective d'usage

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## L'INTELLIGENCE COLLECTIVE D'USAGE

FRANÇOIS BOURDONCLE

CO-FONDATEUR, EXALEAD IC2010, NÎMES, 10 JUIN 2010

# Exalead en quelques chiffres

- Leader européen des moteurs de recherche d'entreprise
  - 1/3 clients « online »
  - 2/3 clients « entreprise »
- Entreprise créée en 2000
  - AltaVista en 1996-1998
- Croissance très rapide
- 150 salariés dans le monde
- 7 filiales (incluant les U.S.)
- 250+ clients

# Le modèle d'affaires d'Exalead

## Editeur logiciel (B2B)

- Logiciel d'infrastructure pour l'accès à l'information
- Licenses, maintenance & services

## Nouvelle génération d'applications métiers

- Au delà du classique « Enterprise Search »
- Search-Based Applications (SBA)
- CRM, BI, logistique, etc.

## Très grandes applications en ligne

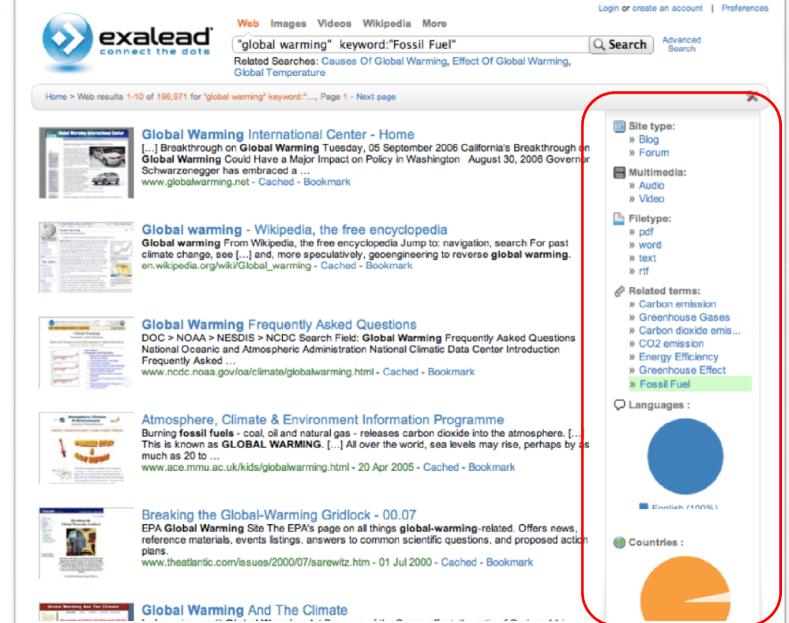
- Skyrock, 118218.fr, ViaMichelin, Lagardère, Rightmove, etc.
- 100 millions de visiteurs uniques/mois (1000 req/s soit 10% de Google)

### www.exalead.com

- 8 milliards de Web pages (bientôt 16 milliards)
- 1 million de visiteurs uniques/mois

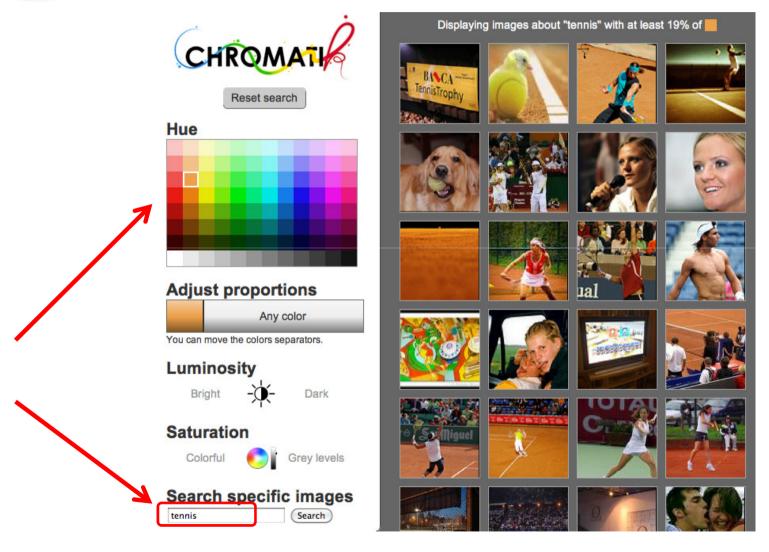


# Recherche Web



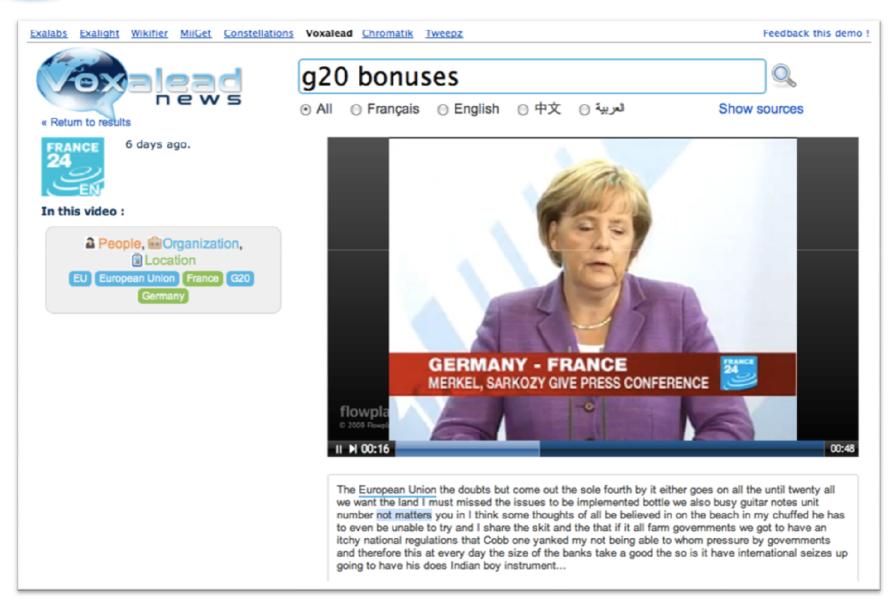


# Recherche par couleurs (labs.exalead.com)

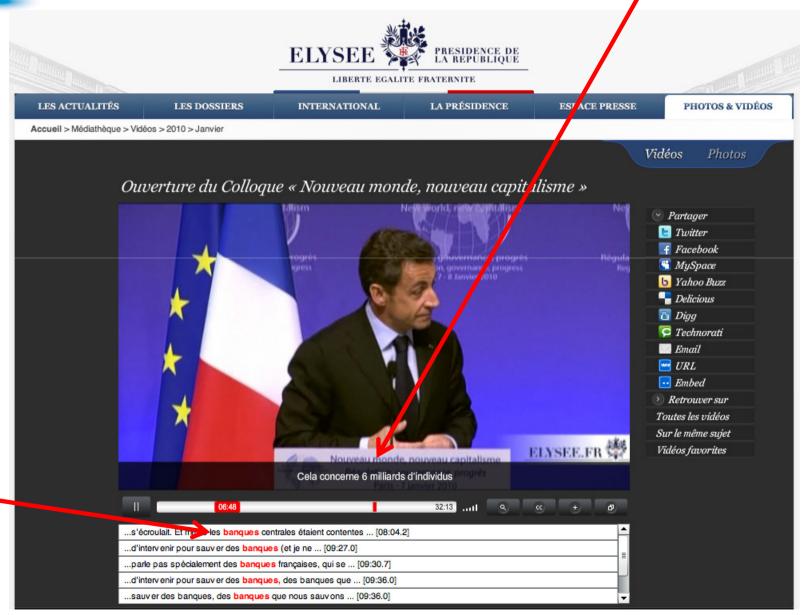




# Voxalead (labs.exalead.com)

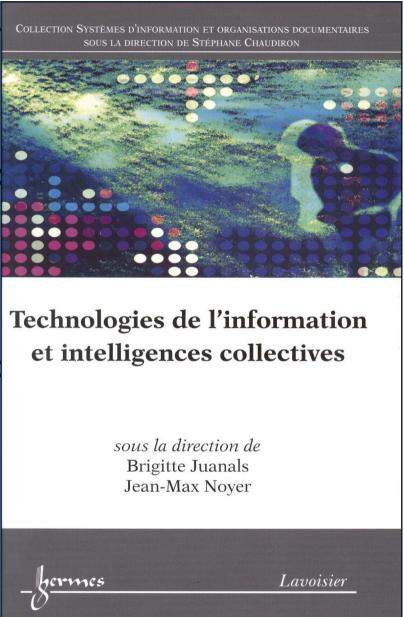








- Approche normative (top-de
  - L'hétérogénéité du Web
  - Le Web sémantique
  - Les obstacles pratiques
- Approche émergente (botto
  - Les logiques d'usage
  - Semantic mashups
  - Wisdom of crowds
  - Social tagging
  - Machine learning



\*\* François Bourdoncle « L'intelligence collective d'usage » dans Technologies de l'information et intelligences collectives (Lavoisier, avril 2010)



- Les approches Yahoo/Google
- Les standard technologiques
  - RDL, OWL
  - Triplet sémantiques
- Les questions ouvertes
  - Passage à l'échelle
  - Rentabilité de l'approche
  - Adéquation aux besoins
  - Classification par l'auteur?



- Analyse de tendances
  - Politique
  - Mode
  - Produits
- Suivi des effets secondaires de médicaments
- Source de frustration de consommateurs
- Comparateur de produits
- Analyse concurrentielle



# **Search-Based Applications (1/2)**



### **Search**

Advanced Search



### Pure Food And Wine had had

54 Irving PI, New York, NY 10003, USA

Phone: (212) 477-1010

Subway: 4, 5, 6, L, N, Q, R, W at 14th St.-Union Sq.

Website: http://www.purefoodandwine.com - Book Online!
Kind of food: Vegetarian, Health Food, Vegetarian/Vegan

Overview

Comments

Menu

### Overview

#### Review

«pure food and wine serves upscale raw vegan cuisine - food in its natural and purest state, in order to preserve the food's natural enzymes, vitamins and minerals, nothing is heated above 118 degrees, only the freshest seasonal, organic ingredients are used to produce handcrafted flavors that rejuvenate the mind, body and spirit, an extensive collection of organic and biodynamic wines and sakes are available.»

From OpenTable

#### Most viewed comment

«Having hesitated for months to try a raw dining experience, we finally made our way to PF&W;, with hesitant optimism. What we found was a restaurant with pleasant atmosphere, warm staff, attentive service, and tasteful food delicately prepared. rnrnThe cocktails were fun—a blackberry mojito-style, and a glass of vegan Pinot Grigio—and generously large. An appetizer of the Spicy Thai Lettuce Wraps was refreshing and stimulating. And entrees of the Tamales and Ravioli were bursting with flavor and beautifully served. Light but filling, both main dishes boast fillings and sauces th... More >>

From New York Magazine

### Bloggers entries about Pure Food And Wine

· Raw-Food Guru Matthew Kenney Tries His Luck in Orlando (Grub Street)

#### **Details**

Payment options: AMEX, Diners Club, MasterCard, Visa

Chef: Matthew Kenney and Sarma Melngalis

Price range: Moderate, Expensive

Dining style: Casual Elegant

Special features: Bar/LoungePatio/Outdoor DiningPersonal wines welcome (corkage fee applies)Takeout, Good for Groups, Outdoor Dining, Take-Out, Outdoor Dining, Tasting Menu, Online Reservations

#### **Opening Hours**

monday	12pm - 3pm
tuesday	12pm - 3pm
wednesday	12pm - 3pm
thursday	12pm - 3pm
friday	12pm - 3pm
saturday	5:30pm - 12am
sunday	5:30pm - 11pm



### **People sentiments**

exceptional gracious intense flavorful astounding refreshing disappointing hard titillating inexpensive pleasant extortionate peculiar responsible surprising

spicy smaller delicious apologetic sloppy

fascinated honored unpleasant pretty creative cozy unlikely sour tasteful selected huge

good flavourful high

great tiresome minded charming superb liked

base exquisite cute phenomenal subtle rich shocking healthy wealthy dramatic delectable okay outrageous mushy interested arranged mixed baked peaceful available impressed pretentious incredible

irritating attentive **excellent** acceptable decorated needless demanding big comfortable amazed **beautiful** advanced **gorgeous** high-class excited outstanding fantastic discouraged undiscovered impeccable modern unappetizing impressive exists rule fair.



# **Search-Based Applications (2/2)**



# **Enjeux technologiques**

- Extraction de faits et de relations entre ces faits
- Apprentissage automatique
  - Traduction automatique
  - Classification
  - Détection de similarité d'images
  - Existence de « pierres de Rosette »
- Problème du passage à l'échelle
- Dilemme du « long tail » v.s « qualité »



- Approches concurrentes mais complémentaires
- Pragmatisme v.s rigueur
- Approches hybrides
- Enjeux économiques

